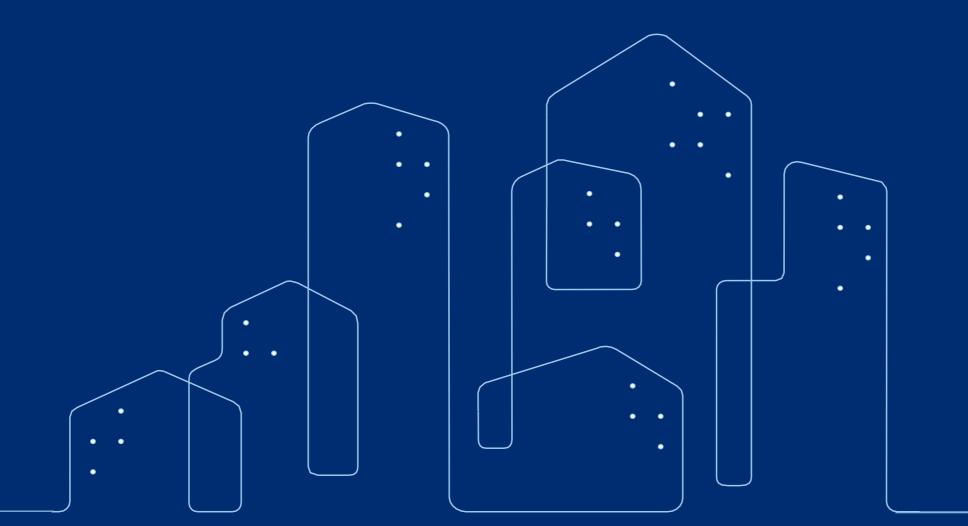
HOLIDAY INN EXPRESS®

FORMULA BLUE 2.2

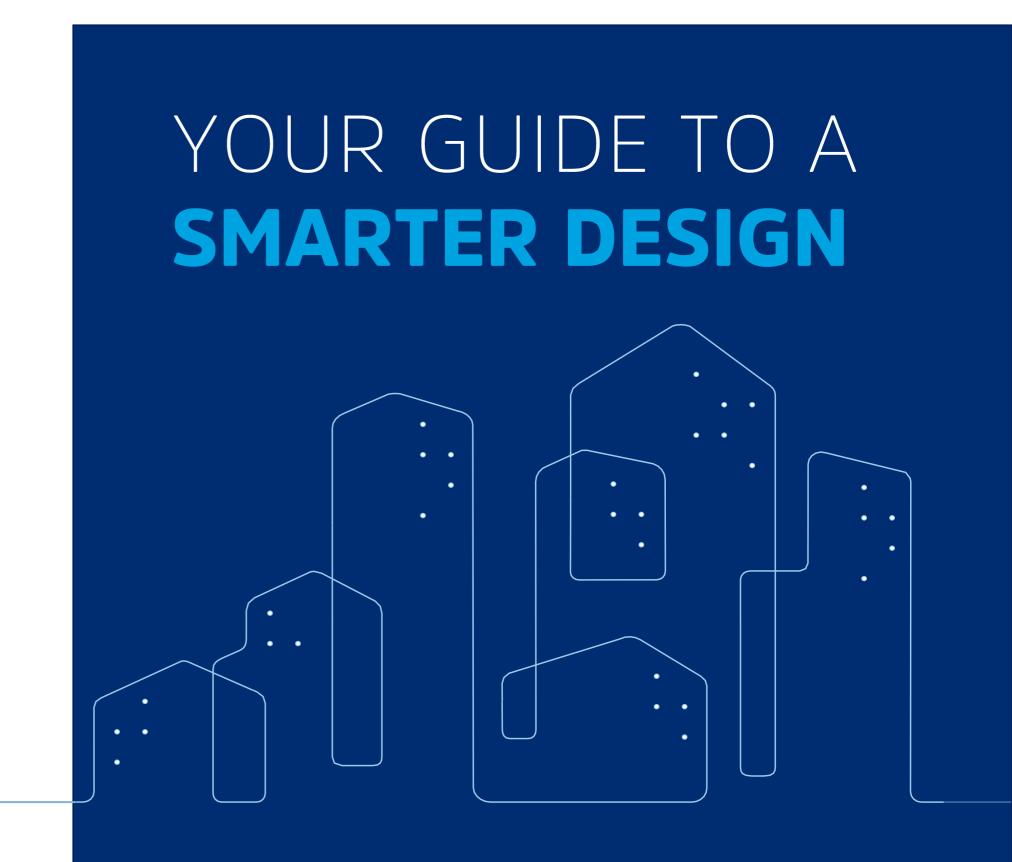
DESIGN GUIDE



October 2023 Version 1

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INTRODUCTION

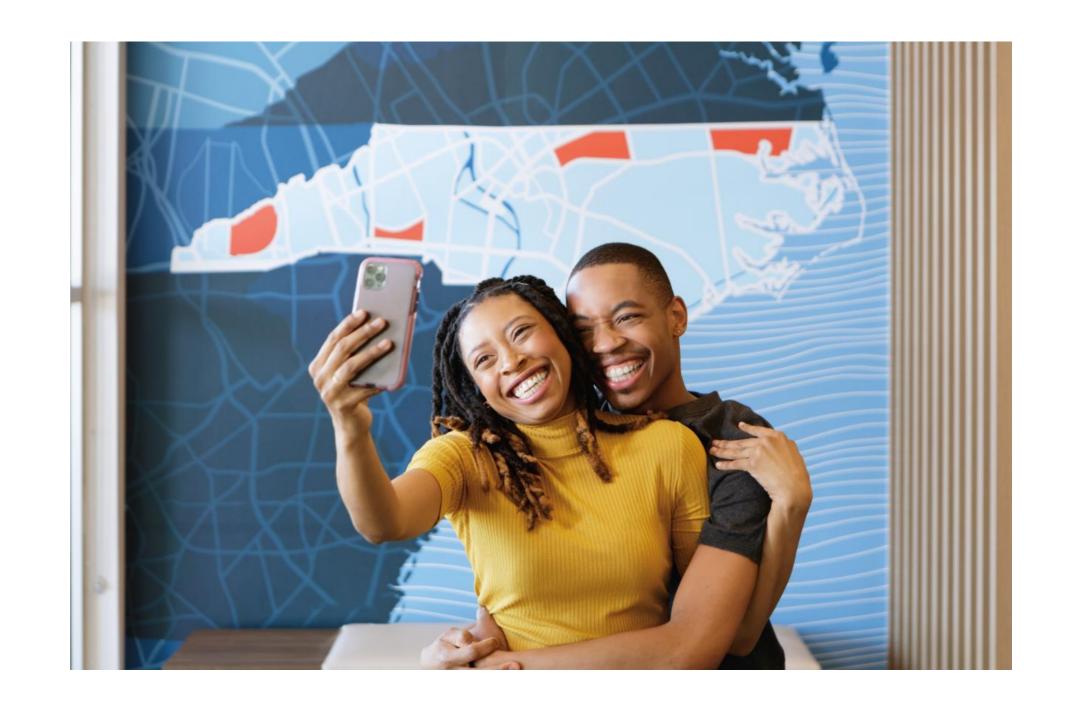
This document aims to provide a clear set of directives to ensure consistency across every **Holiday Inn Express®** hotel. It is a self-contained guide that describes and explains the prototypical design direction for the brand.

By leveraging this guide to inform the design process, the hotel can:

- 1. Deliver an evolved design program that enhances the guest experience, while driving value for owners
- 2. Strengthen consistency across the Holiday Inn Express estate
- 3. Deliver against deeply defined guest insights along with operational insights from hotel owners and operators
- 4. Incorporate Global Design signatures

Areas of Focus

- 1. Provide a comfortable, stylish, and spacious design in the public areas with multi-functional elements
- 2. Update the guest room with elements key to a productive stay, good night's sleep, and clean room experience



OUR BRAND

IHG's Largest, Most Successful Brand

The Holiday Inn Express brand launched in 1991 with the idea that practical-thinking travelers needed something very different in a hotel. These travelers weren't looking for amenities or services they wouldn't use. Informed and savvy, they were looking for an efficient stay in a place that felt fresh and focused only on the features and services they needed. We provided just that hotel.

The Holiday Inn Express brand quickly became a success, earning a reputation as the smart choice for business or leisure stays. It wasn't just because we offered free high-speed internet and free breakfast, but because we delivered the platform for self-sufficient and independently-minded guests so that they can better connect to a locality and enjoy the hotel on their own terms.

As part of the world's most recognized hotel brand family, Holiday Inn Express is one of the largest, most successful limited-service brands in the industry. Today, the brand continues to grow due to its smart formula for success to be guest preferred, operationally efficient, and a good investment for owners.



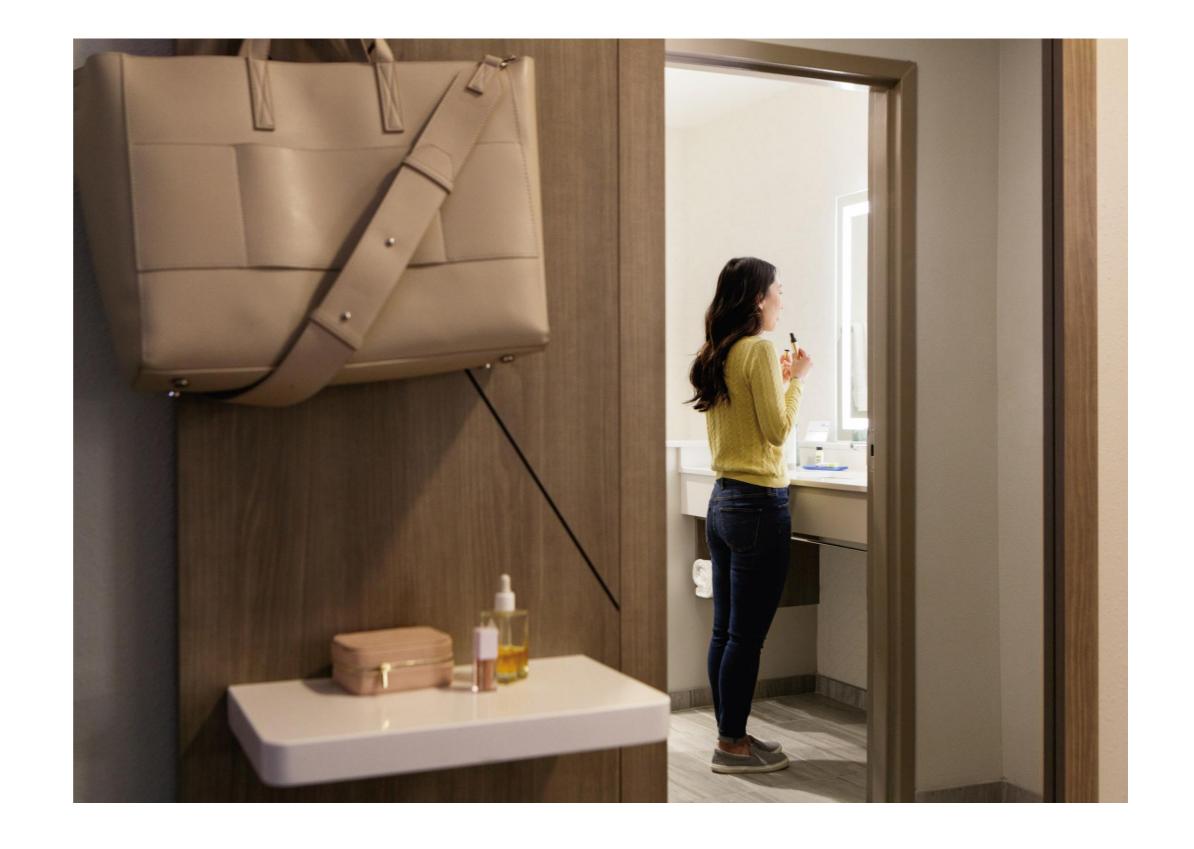
OUR BRAND PROPOSITION

Simple, Smart Travel

The Holiday Inn Express® brand continues to grow due to its smart formula for success: to be guest preferred, operationally efficient, and a good investment for owners.

Easy, efficient and engaging. We are committed to keeping our guests on the go and to offer more than expected in the areas that matter most. We bring *Simple, Smart Travel* to life through 4 guiding principles:

- **Frictionless** Always keeping our guest in their flow and in control .
- **Transparent –** Consistent and uncomplicated experience.
- Considered Thoughtfully designed with guests in mind.
- Value- Rich Offering more value



OUR GUEST

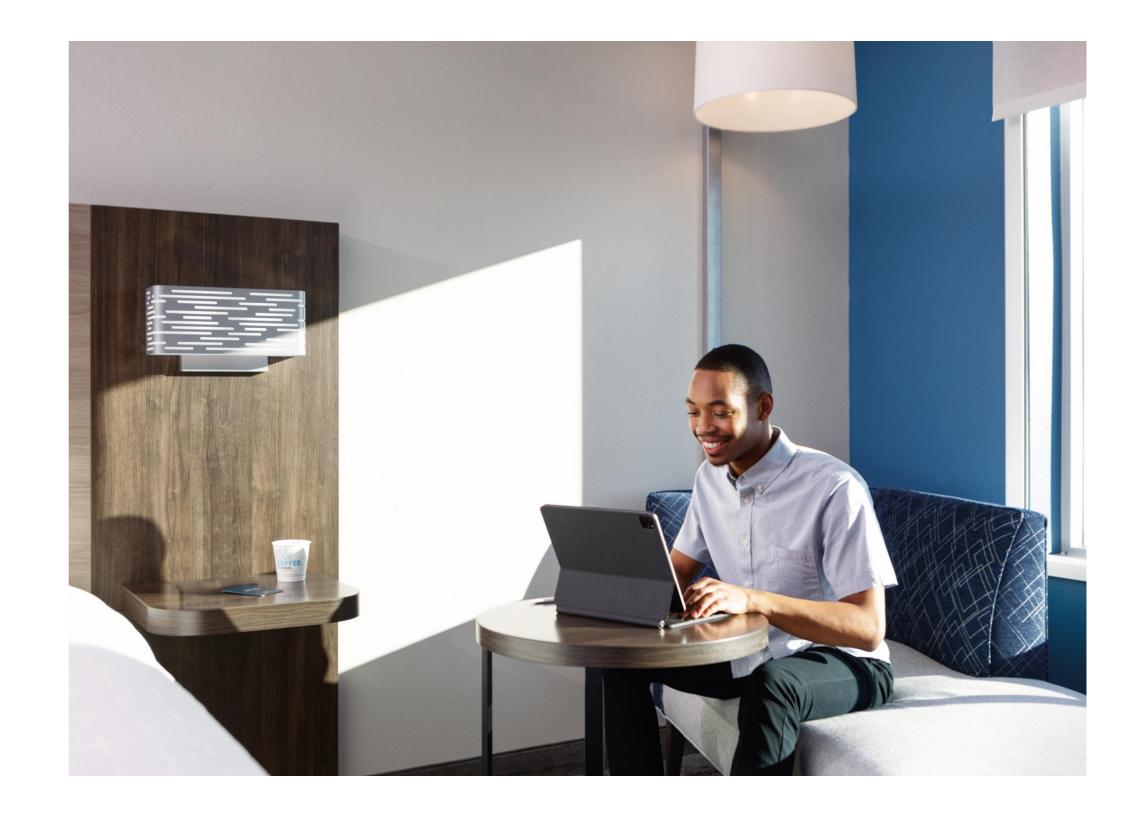
The Smart Traveler

Smart Travelers stay with us for both business and leisure, traveling globally and locally, as individuals and families. What unites them is a common belief that travel should be practical, expedient, and yet have more to offer.

Their day to day has been transformed through products and services that empower them to live simpler, smarter lives; keeping them in motion and on mission, whilst also creating more moments that matter.

Because of this, their expectations of Holiday Inn Express® have evolved. For them, efficiency should now never have to mean basic, bland, or unsatisfying.

The *smart choice* for business or leisure stays isn't just because we offer free high-speed internet and complimentary breakfast, it's because we deliver the platform for self-sufficient and independently-minded guests so that they can better connect and enjoy their stay on their own terms.



OUR BRAND

Designed for Owner Returns

Always focused on future returns and continued commitment to growing guest satisfaction, in 2014 we introduced Formula Blue™: Smart Design for The Smart Traveler. In 2020, we launched Formula Blue™ 2.0, the next evolution, which simplified the 1.0 design and provided value-engineered FF&E.

Today, we unveil the latest update to our design program with subtle exterior enhancements to modernize and elevate our brand image and integrate cost efficient interior changes to create more guest rooms and improve back of house efficiency.



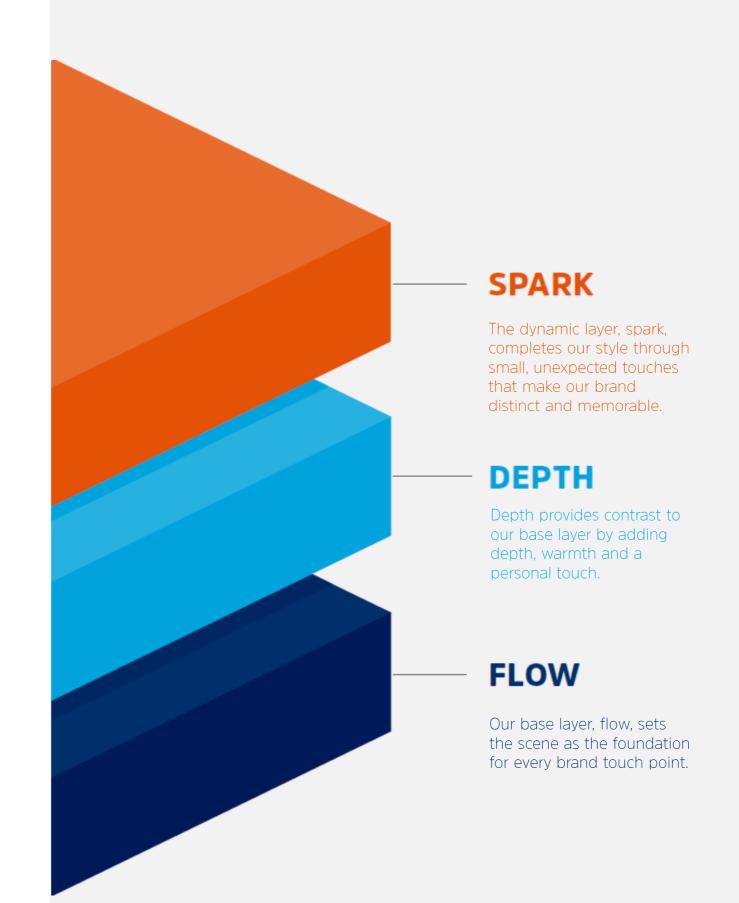
OUR DESIGN STYLE

Purposeful Contemporary

Our design style cleverly combines the practicalities our Smart Traveler requires with the fresh, thoughtful qualities they desire.

This is achieved through quality essentials, delivered with depth and highlighted through purposeful detail throughout the public space and guest areas.

Our design style is made up of three layers, each articulating one element of our overall look and feel.



Holiday Inn Express® **Design Guide** Exterior - 9

EXTERIOR - FRONT

- 1 Illuminated **brand signage** located prominently on the building façade to aide guests during arrival
- 2 Holiday Inn Express® **blue lighting** is an iconic brand beacon that attracts guests as they approach the building
- Porte-cochere provides a warm and welcoming entry to the hotel
- 4 Crafted architectural elements articulating key hotel components and convey the design of the interior: the suites, X-wide rooms, and standard King/Queen rooms.

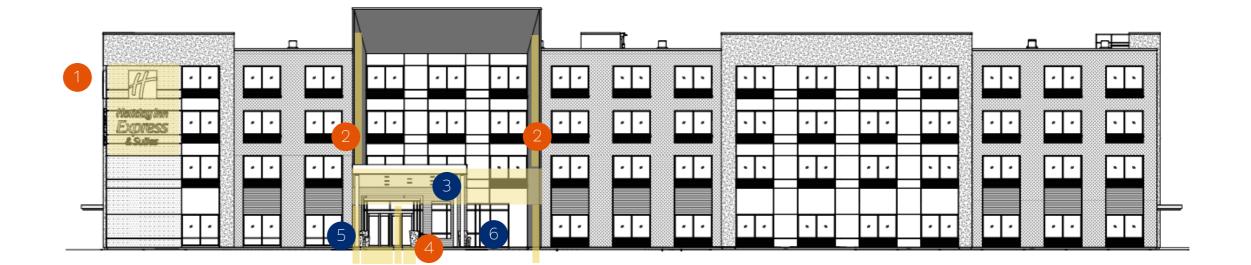


Holiday Inn Express® **Design Guide** Exterior - 10

EXTERIOR

REQUIRED ITEMS

- Brand exterior signage
- 2 Holiday Inn Express® Blue Lighting
- 3 Simplified porte-cochére
- 4 Brand-specified ash/trash receptacles
- 5 Brand-specified **planters** (optional)
- 6 Brand-specified **bench** (optional)



EXTERIOR

- 1 An area for **luggage cart storage** for easy access
- Brand-specified welcome mat and entry door graphic reiterate brand consistency for arriving guests
- 3 Brand-specified music program at main entrance provides a warm welcome experience to our guests



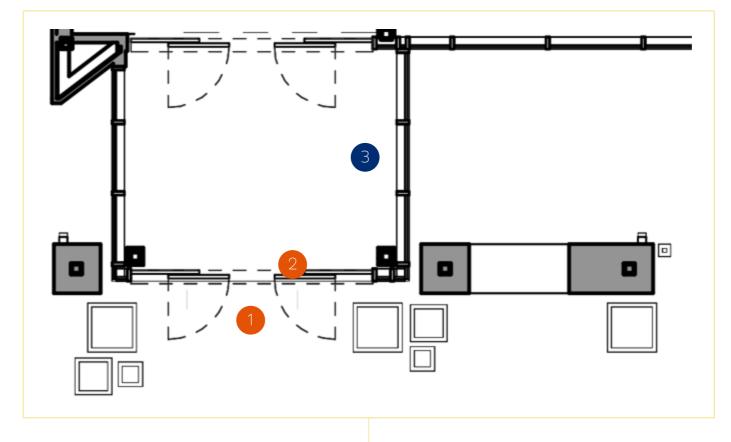
Holiday Inn Express® **Design Guide** Exterior - 12

ENTRY VESTIBULE

REQUIRED ITEMS

- 1 Brand-specified welcome mat
- 2 Brand-specified entry door graphic
- 3 Luggage cart storage







Orange: Required items for both New Development and Renovations.

Dark Blue: Items required in New Development but may not fit in Renovation solutions.



Holiday Inn Express® **Design Book**Public Space - 14

FIRST FLOOR PLAN

- 1 Entry Vestibule
- 2 Check-in
- Market
- 4 Perching Area
- 5 Business Center
- 6 Breakfast Bar
- 7 Great Room
- 8 Flex Meeting Space
- 9 Elevator Lobby
- 10 Fitness Center
- 11 Pool
- 12 Patio (optional)



Holiday Inn Express® **Design Book**Public Space - 15

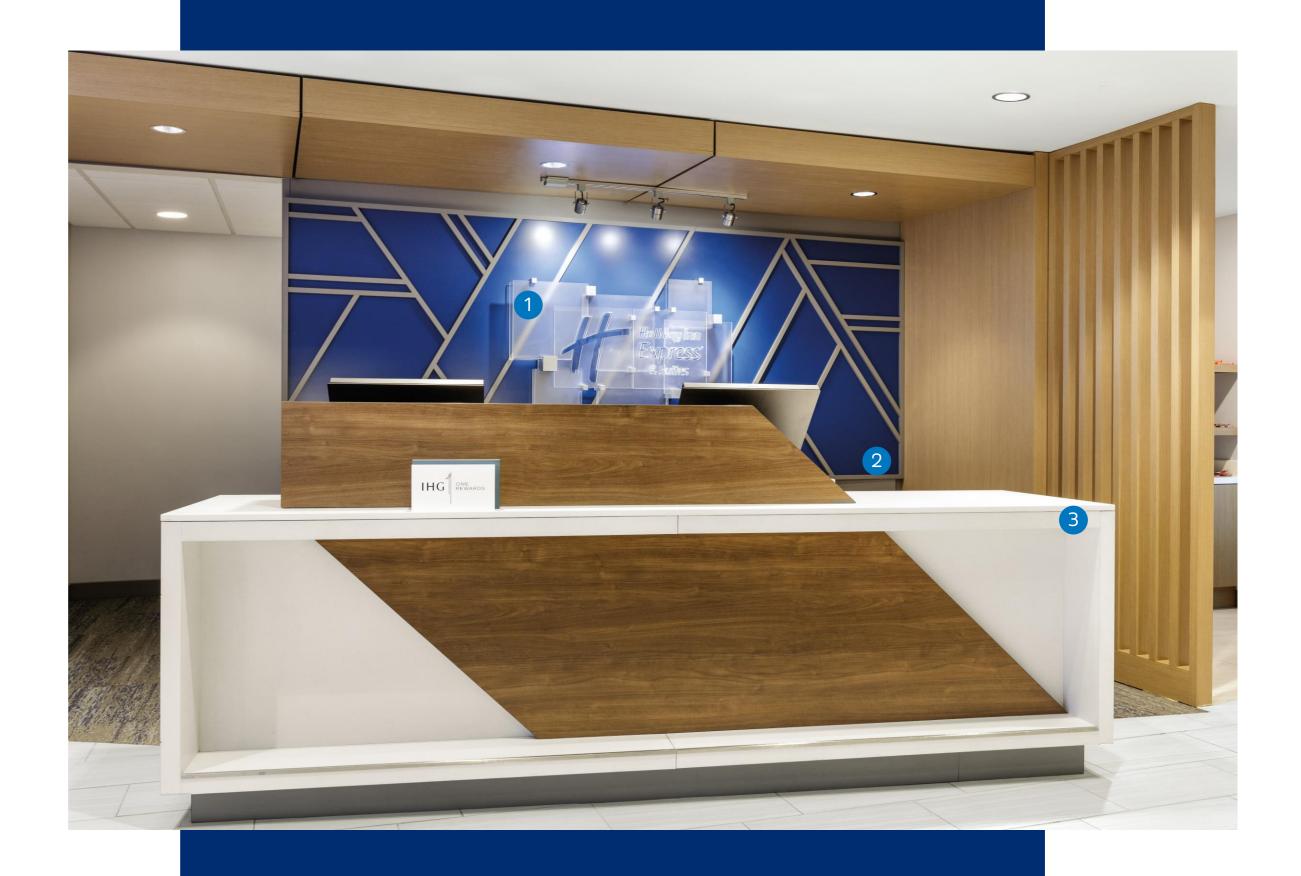
UPPER LEVEL FLOOR PLAN

- 1 Elevator Lobby
- 2 Ice Machine
- 3 Storage
- 4 Corridor
- 5 Guest Room
- 6 Stairs



CHECK-IN

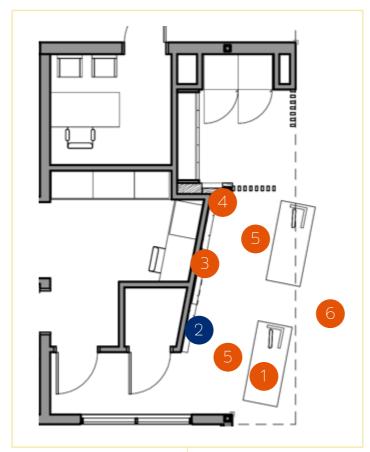
- 1 Design signature element presents the brand that guests know and trust
- 2 Hidden storage is functional without sacrificing the feature wall
- Open check-in enhances interaction between hotel staff and guests



CHECK-IN REQUIRED ITEMS

- Brand-specified check-in pods, peninsula, island
- 2 Built-in storage
- Brand-specified wall feature behind check-in with branded backwall sign and accent directional lighting
- Brand-specified wood ceiling and vertical wall element
- Brand-specified carpet or anti-fatigue mats behind front desk
- 6 Brand-specified hard flooring at high traffic area

CHECK-IN (ENLARGED)





MARKET

- 1 Adjacency to check-in allows clear visibility for staff to monitor both areas
- Open shelving and full-size refrigerator and freezer allow for a variety of items and the highly visible location ensures every guest sees product offerings.
- Base cabinets used for **storing overstock** product can be locked for security

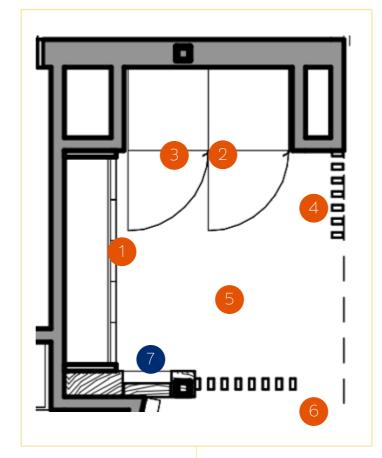


MARKET

REQUIRED ITEMS

- 1 Millwork display shelves
- Minimum 1 glass-front full-size freezer
- Minimum 1 glass-front full-size refrigerator
- Wood slat accent wall feature to provide separation
- Brand-specified hard flooring at high traffic area
- 6 Located in lobby; visible from front desk
- Recessed niche for peggable sundry items

MARKET (ENLARGED)





PERCHING AREA & BUSINESS CENTER

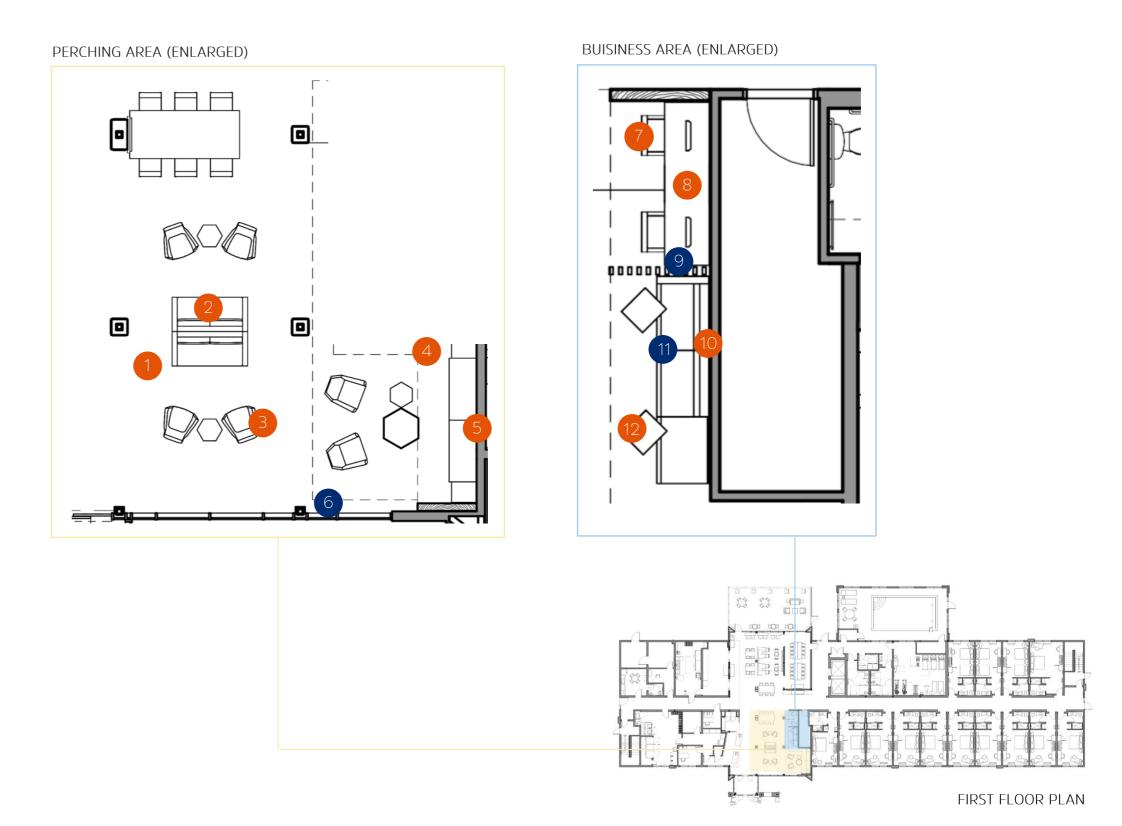
- The branded lobby wall is a hallmark and provides consistency across all hotels. It can include an integrated TV which provides a convenient place for guests to receive local news and weather
- Vertical and ceiling wood elements provide comfort and style to the lobby
- Perching area with regional wall map provides guests with a sense of place
- 4 A mix of seating styles, color and patterns, provides a welcoming, comfortable and energetic spot to wait, work or relax
- A dedicated **Business Center** opens to the lobby and great room while the sectional sofa offers convenient power outlets
- 6 Region Artwork communicates the hotel location and builds local connection



PERCHING AREA & BUSINESS CENTER

REQUIRED ITEMS

- Brand-specified soft flooring underneath soft seating
- 2 Brand-specified decorative ceiling light fixture
- Brand-specified soft seating options with accent tables
- 4 Brand-specified wood ceiling element
- Brand-specified regional graphic wallcovering
- 6 Storefront window to provide ample natural daylight
- Brand-specified business center chairs
- 8 Brand-specified desk with integrated power & printer station
- Slat wall feature to provide separation
- 10 Brand-specified local artwork
- Brand-specified sofa with integrated power
- Brand-specified c-tables



Orange: Required items for both New Development and Renovations.

Dark Blue: Items required in New Development but may not fit in Renovation solutions.

BREAKFAST BAR

- Coffee and tea placement outside the main breakfast space reduces congestion
- Operable doors at breakfast area close off the space when not in use, allowing for prep and cleanup out of view of guests
- Express Start® breakfast bar provides the Smart Traveler with a delicious variety of hot and cold breakfast favorites
- Good Morning wall graphic located in the Express Start® breakfast bar provides visual interest and encourages brand engagement with guests

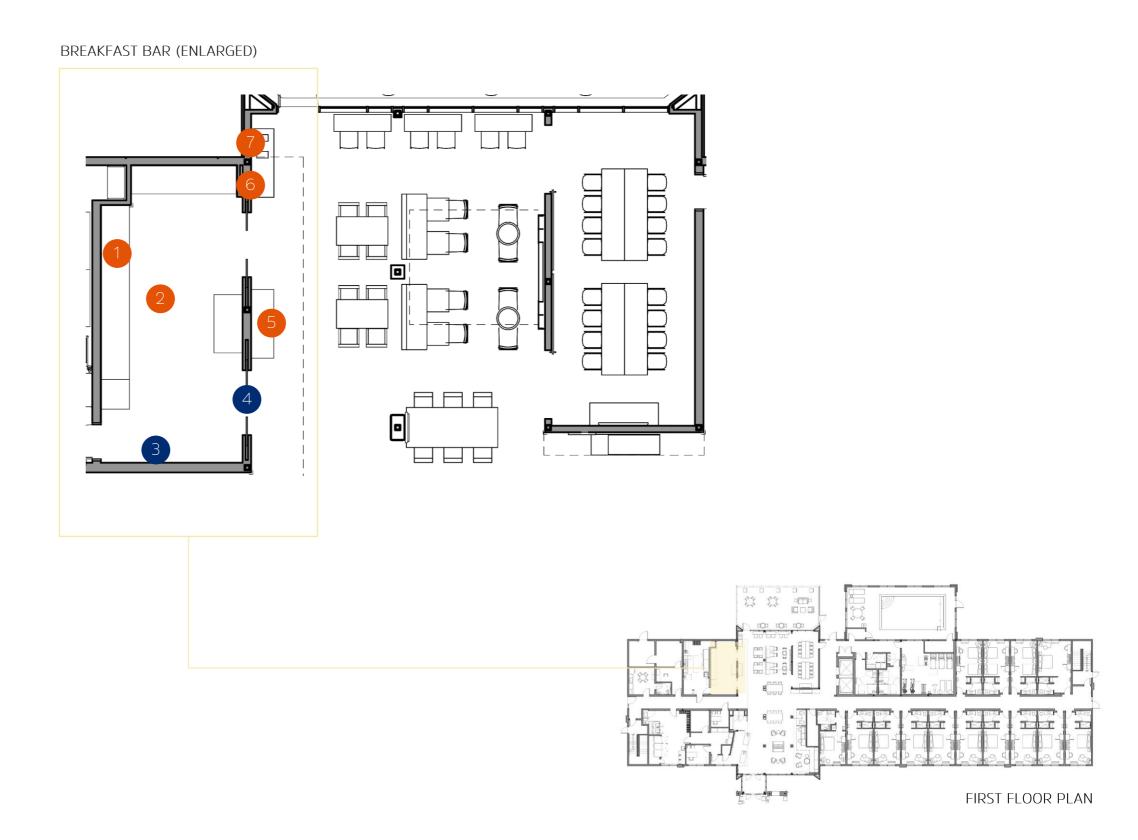




BREAKFAST BAR

REQUIRED ITEMS

- 1 Express Start® breakfast bar finishes, equipment, decorative pendants, graphics, and signage
- Brand-specified large format, neutral colored, hard surface flooring at high traffic area
- 3 Brand-specified graphic wallcovering
- Pocket or barn doors designed to close off breakfast serving area from seating areas
- Brand-specified coffee bar outside of serving space with brand specified peg board above coffee bar
- 6 Brand-specified trash console outside of serving space
- Brand-specified artwork



GREAT ROOM

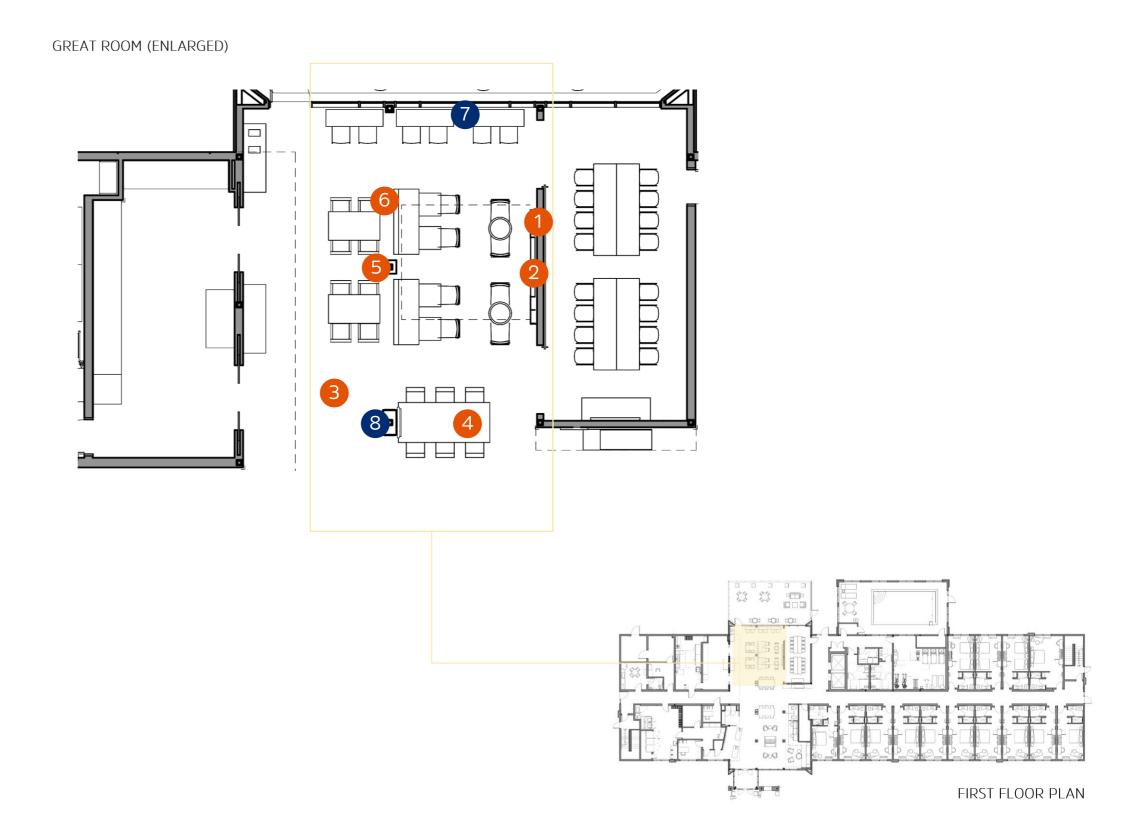
- 1 Storefront windows provide ample natural light
- The Great Room provides comfortable and flexible seating
- 3 TV feature wall brings texture to the space and creates comfort and intimacy



GREAT ROOM

REQUIRED ITEMS

- 1 Accent TV feature wall & wood ceiling feature
- 47" minimum size TV
- Brand-specified large format, neutral colored, hard surface flooring at high traffic area
- Brand-specified community table with minimum of 6 counter stools and integrated power & wireless charging stations
- Brand-specified blue colored felt column wraps
- Brand-specified combination 2-top, 4-top and banquette seating options
- 7 Decorative accent lighting
- **TV with wood shrouds** at large columns (recommended optional)



FLEX MEETING SPACE

(optional in renovation)

- 1 Sliding doors allow the space to be used as extended Great Room seating during busy breakfast hours
- Modular design of meeting room chairs allow them to be stacked and stored easily
- Gallery Art Wall adds interest to the room and aligns with the Global Artwork Strategy

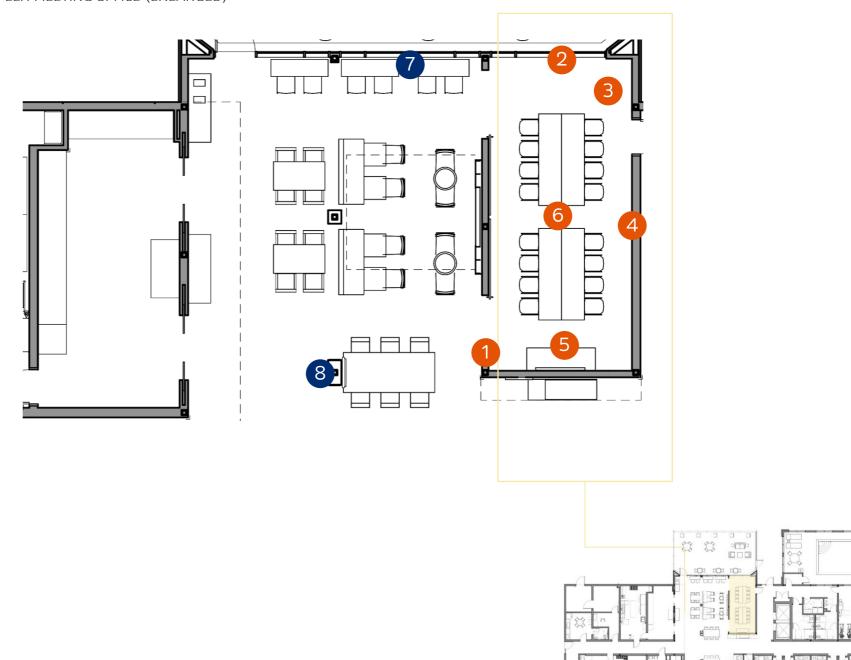


FLEX MEETING SPACE

(Optional in renovation)
REQUIRED ITEMS

- **1** Sliding barn door
- Brand-specified blackout and sheer roller-shade system
- Brand-specified soft flooring
- Brand-specified artwork
- 5 Brand-specified console table
- 6 Brand-specified decorative light fixtures
- Brand-specified modular, multi-purpose tables and seating

FLEX MEETING SPACE (ENLARGED)

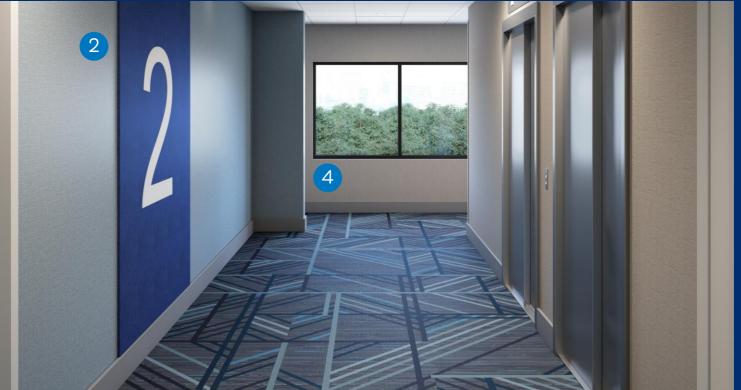


FIRST FLOOR PLAN

ELEVATOR LOBBY

- 1 Branded lobby wall and convenient seating adjacent to the first-floor elevator bank
- 2 An **oversized number graphic** differentiates each floor with bold navigation
- Amenities corridor for guest access to fitness center and indoor pool minimizes traffic and noise at guest corridor
- Convenient ice machine placement away from guestrooms on upper floors (floors 2-4)

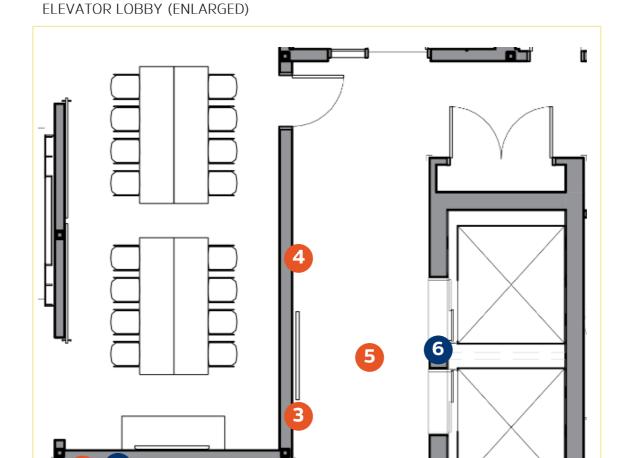




ELEVATOR LOBBY

REQUIRED ITEMS

- Brand-specified graphic wallcovering (first floor only)
- 2 Brand-specified bench
- Brand-specified floor number panel
- 4 Brand-specified vinyl wallcovering
- Brand-specified flooring
- 6 2 elevators
- Television as digital information board (recommended optional)



FIRST FLOOR PLAN



FITNESS CENTER

- 1 Branded **tone-of-voice** wall graphic inspires action
- Natural light creates a bright and energetic space for exercising
- Varying options of **state-of-the-art**equipment provide the best workout
 environment for guests

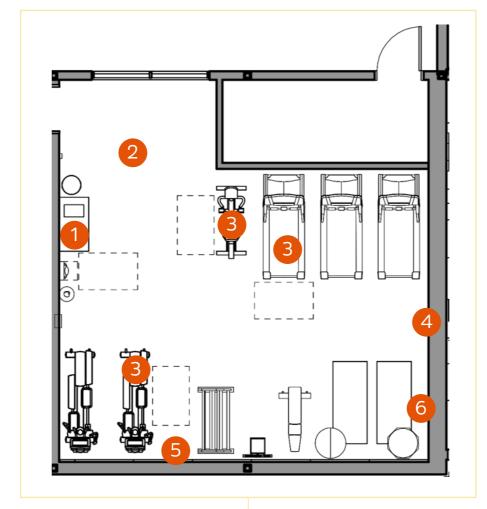


FITNESS CENTER

REQUIRED ITEMS

- 1 Brand-specified or built-in millwork towel storage and hamper
- 2 Brand-specified flooring
- Brand-specified fitness equipment
- Brand-specified graphic wallcovering
- **6** Mirror wall
- 32" minimum size TV located near strength training equipment

FITNESS CENTER (ENLARGED)





POOL

- Natural lighting and accent wall colors brighten up the pool space to create a welcoming environment for guests
- 2 Bright colors and tones bring the pool to life while reminding the guest of the clean Holiday Inn Express® experience
- Brand-specified **pool furniture** allows for consistent product delivery

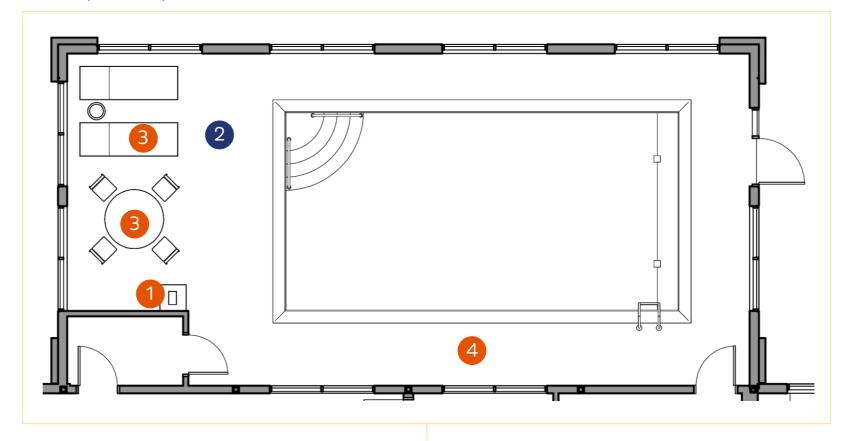


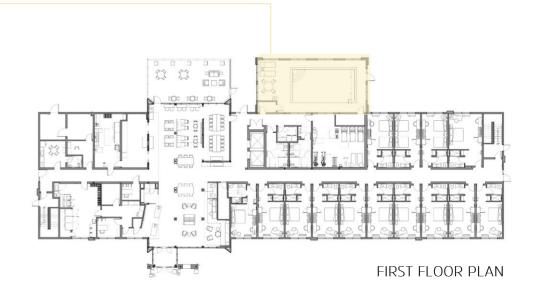
POOL

REQUIRED ITEMS

- 1 Brand-specified towel storage and hamper
- 2 Brand-specified floor finish
- 3 Brand-specified pool furniture
- 4 Pool area wall, ceiling, and deck finishes

FITNESS CENTER (ENLARGED)





PATIO (OPTIONAL)

KEY DESIGN FEATURES

The patio **extends the great room space** for guests to collaborate or socialize

Exterior seating options can be incorporated into a variety of patio layouts

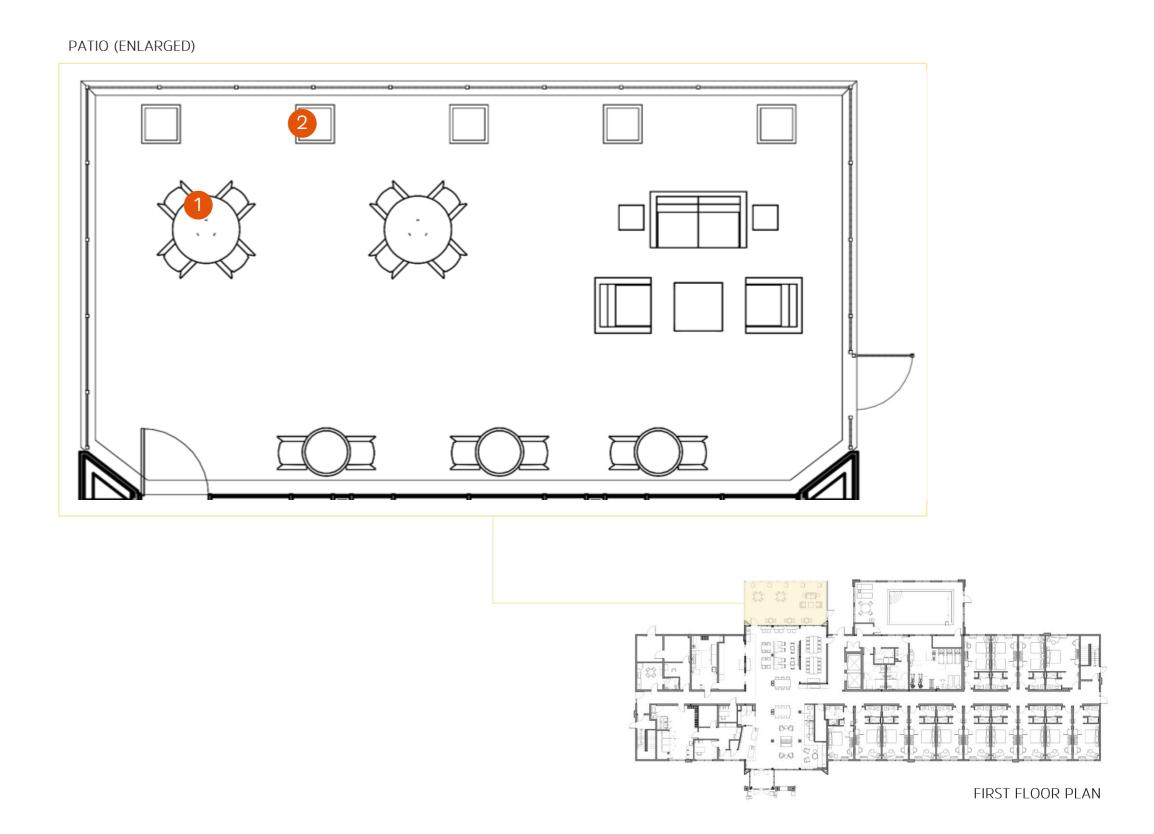
Patio tables and chairs provide **overflow** for busy breakfast mornings

(fireplace optional)



PATIO (if provided)

- Brand-specified outdoor seating
- Planters and fencing



CORRIDORS

- 1 Acoustic ceiling tiles help keep corridors quiet and allow access into the ceiling for maintenance
- Corridor lighting is functional in a streamlined design, brightening the space
- The accent carpet at the door drop reinforces the Holiday Inn Express® brand by providing a **pop of blue** and acts as a contemporary welcome mat before the guest enters their hotel room



Holiday Inn Express® **Design Guide** Public Space - 37

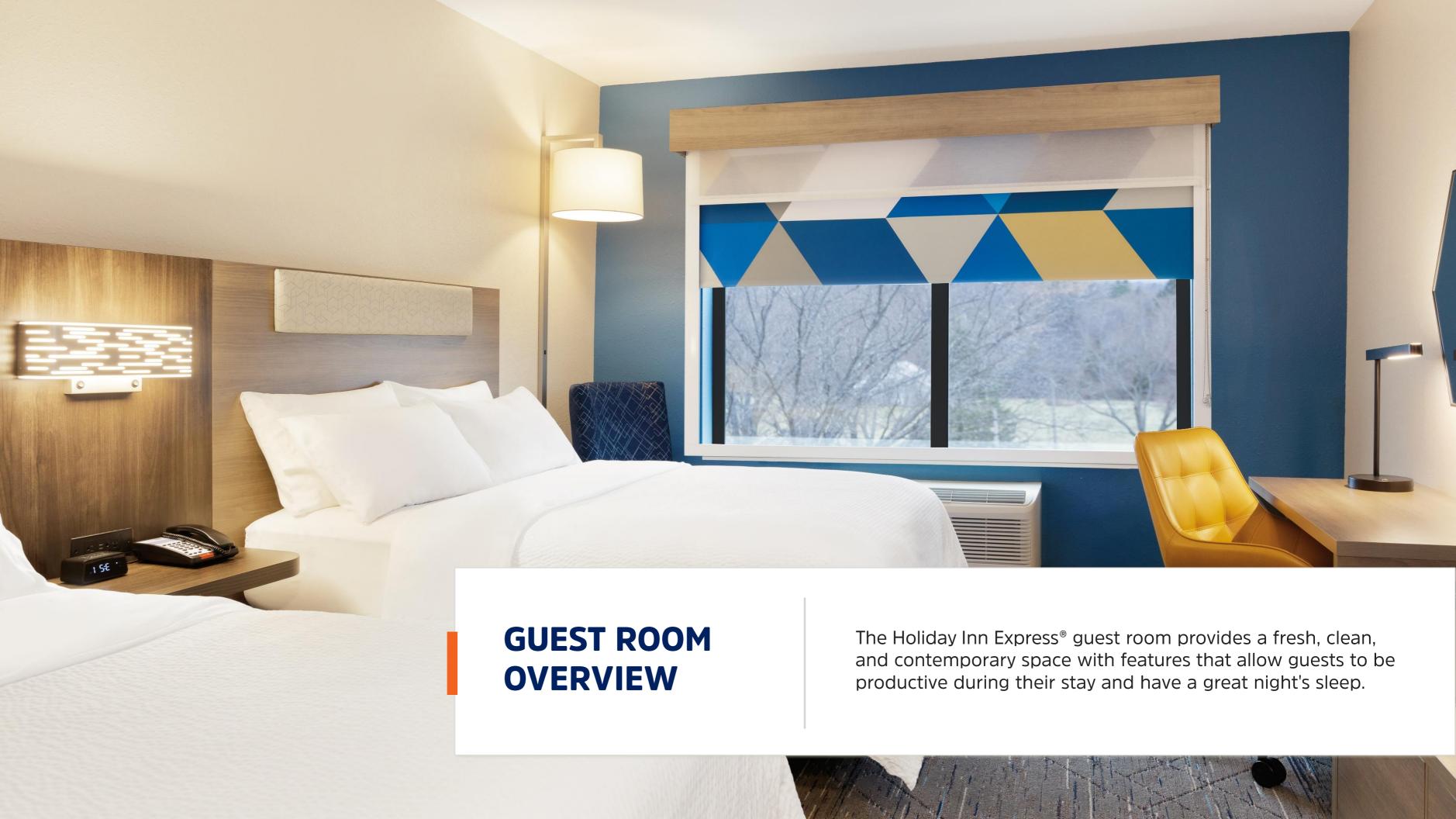
CORRIDORS

REQUIRED ITEMS

- 1 Storefront windows without window treatments to provide ample natural daylight
- 2 Brand-specified soft flooring
- Brand-specified soft flooring at door drop
- 4 Ample, **contemporary lighting** at ceiling and at walls
- Brand-specified interior signage

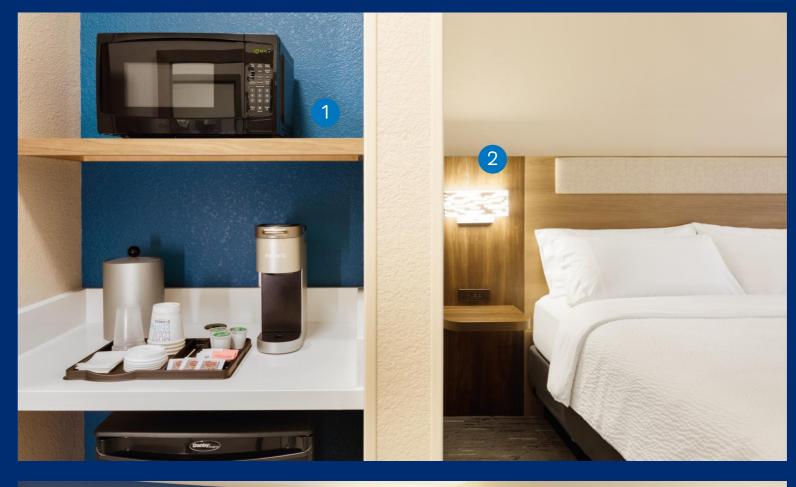
2ND FLOOR CORRIDORS (ENLARGED)





GUESTROOM

- Refreshment Zone a built-in niche houses the under-counter refrigerator, microwave, coffee maker, and extra supplies in one central location
- Room lighting strategically placed to provide fresh illumination that is both welcoming and functional
- Headboards with integrated power. The headboard functions as a key noise reduction piece in the room. The night stands with integrated power allow the Smart Traveler to stay plugged in
- Large window maximizes natural light. If the sunlight is unwanted, the blackout shade with channels provides a completely dark and private room





GUESTROOM

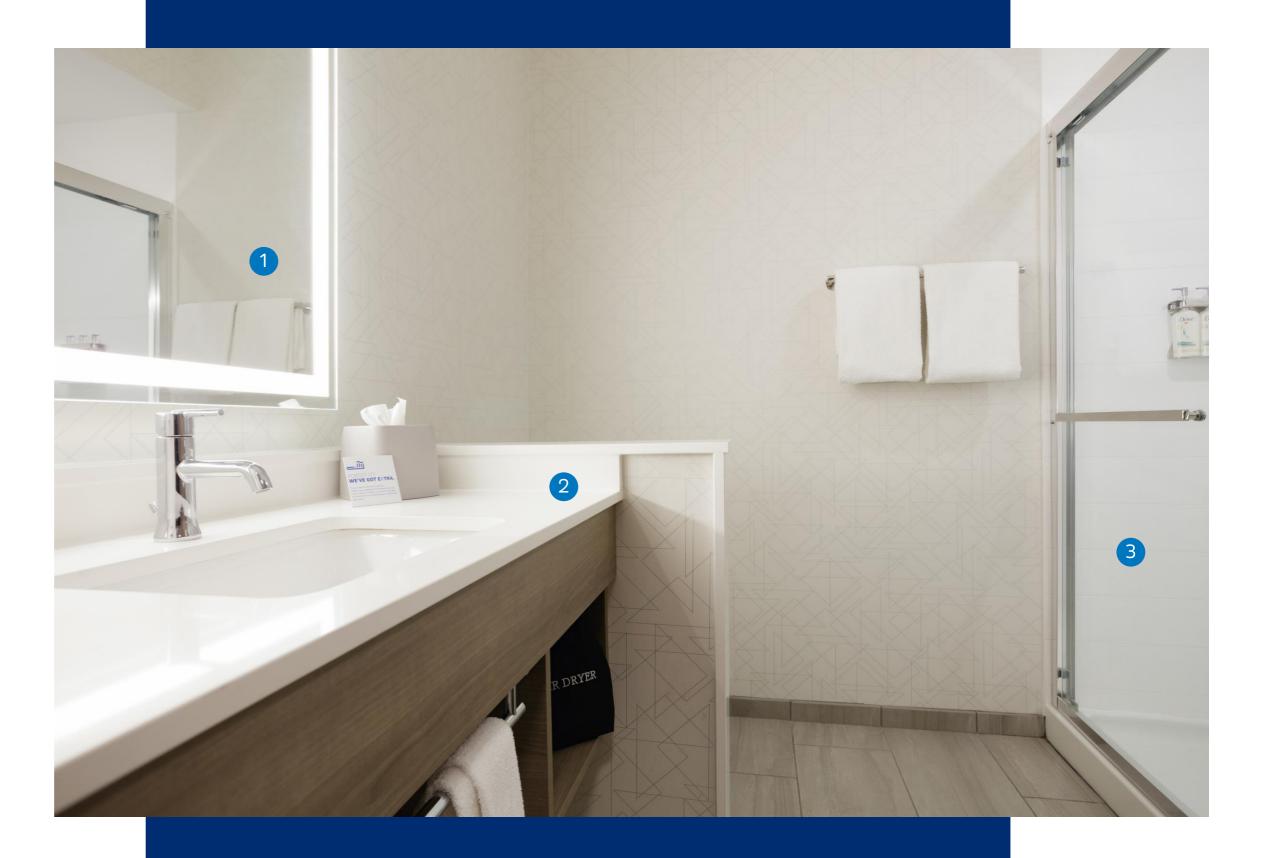
- Decorative panel **reduces TV noise vibration** to adjacent rooms and can accommodate up to a 55" television
- 2 Smart components give guests the freedom to live out of their suitcase or unpack into a variety of options including wardrobe, drawers, and open hanging
- Conveniently located, the **Smart Shelf** provides a landing zone at guest arrival and additional counter space near the bathroom and full-length mirror





GUEST BATHROOM

- 1 Lit mirror provides fresh illumination that is both welcoming and functional
- 2 Light colored materials so guests can see that it is clean
- Grout-less shower/tub surrounds are easy to clean and maintain



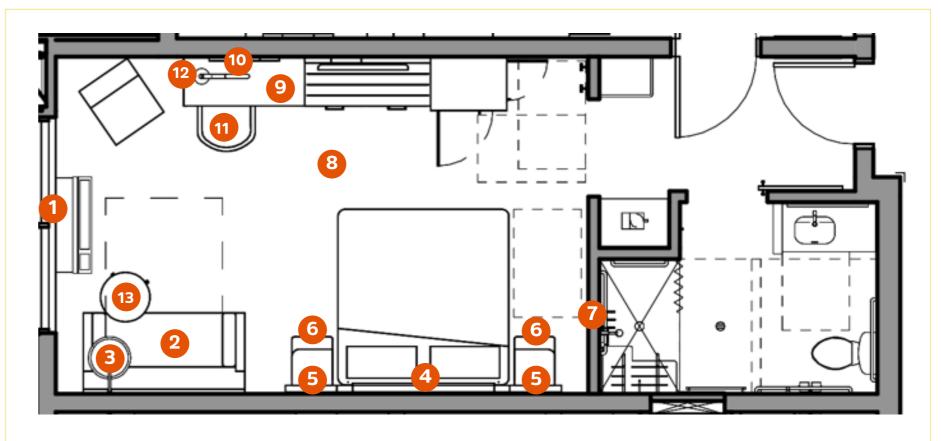
Holiday Inn Express® **Design Guide** Public Space - 42

GUEST ROOMS

REQUIRED ITEMS

- Brand-specified window cornice, blackout roller shade/sheer
- 2 Brand-specified lounge seating
- Brand-specified light fixture over lounge seating
- Brand-specified headboard(s) with integrated nightstand(s), & power
- Brand-specified headboard sconces
- 6 Brand-specified ottoman(s) (required only in suites)
- Brand-specified artwork
- 8 Brand-specified carpet
- Brand-specified Smart Components with integrated power at desk
- Brand-specified mirror at desk
- Brand-specified task chair
- Brand-specified task light at desk
- Brand-specified **c-table** (optional

GUEST ROOMS (ENLARGED)





Orange: Required items for both New Development and Renovations.

Dark Blue: Items required in New Development but may not fit in Renovation solutions.

Holiday Inn Express® **Design Guide**Public Space - 43

GUEST BATHROOM & ENTRY

REQUIRED ITEMS

- Mirror with Smart Shelf and hook panel
- **Convenient outlet** for charging devices or other items
- **3** Refreshment Zone
- Brand-specified LVT / tile flooring
- Bathroom **nightlight**
- 6 Brand-specified lit mirror
- Vanity with towel storage and shelf
- 8 Pony / half wall
- Brand-specified tile flooring
- 10 Brand-specified glass shower door & surround

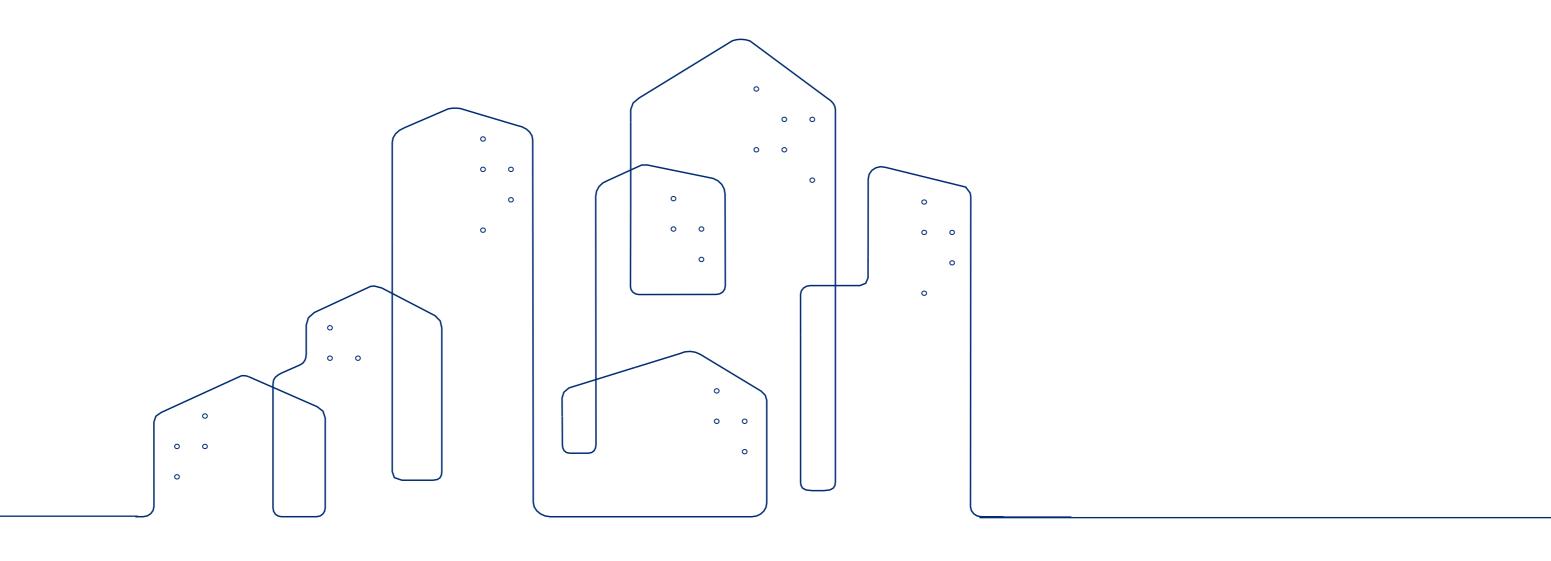
GUEST ROOMS (ENLARGED)





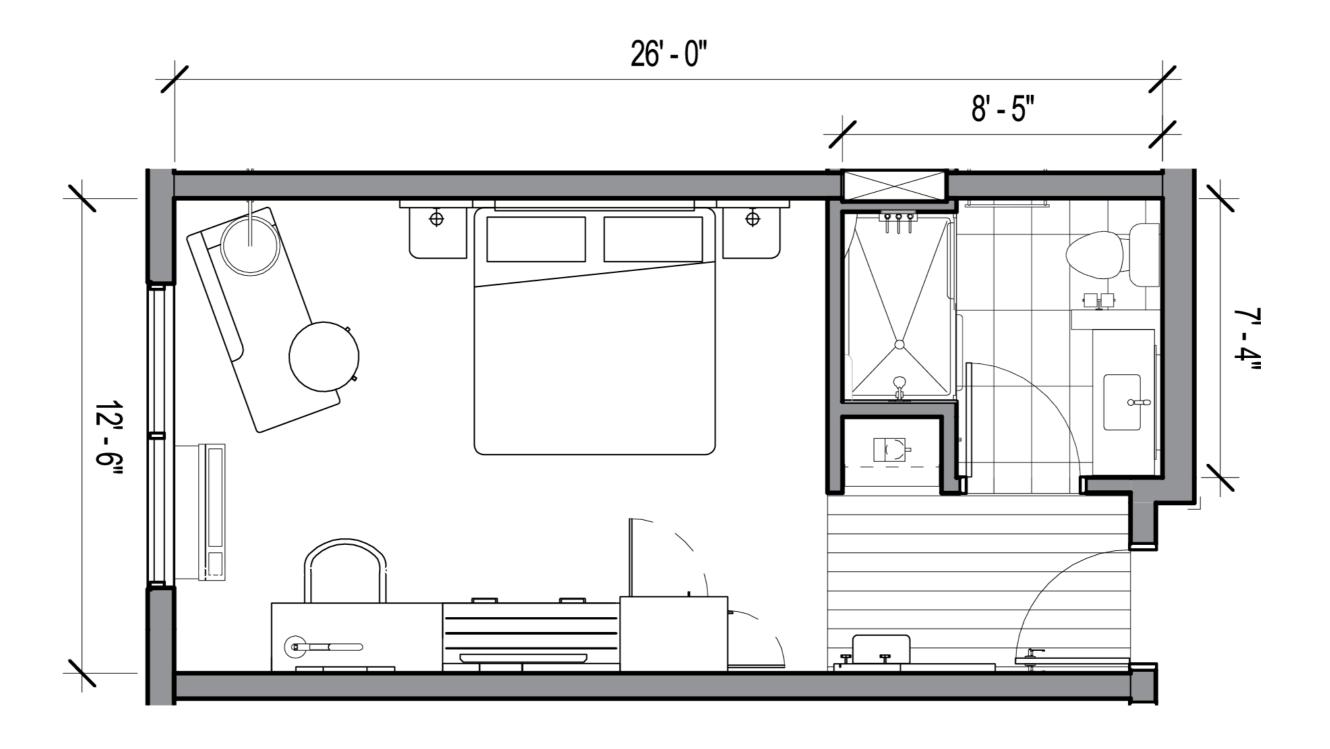
APPENDIX

DESIGN GUIDE



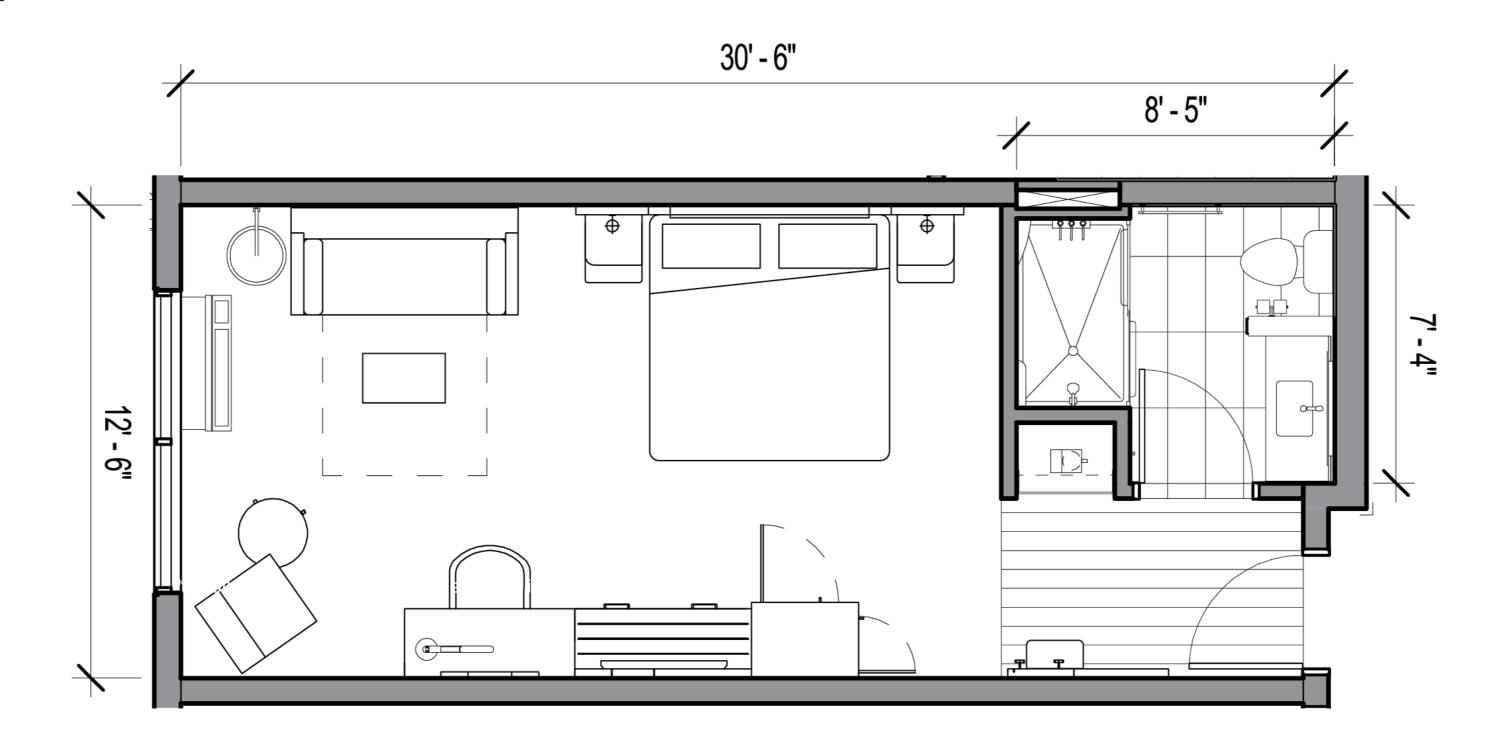
GUESTROOM FLOOR PLANS

STANDARD KING



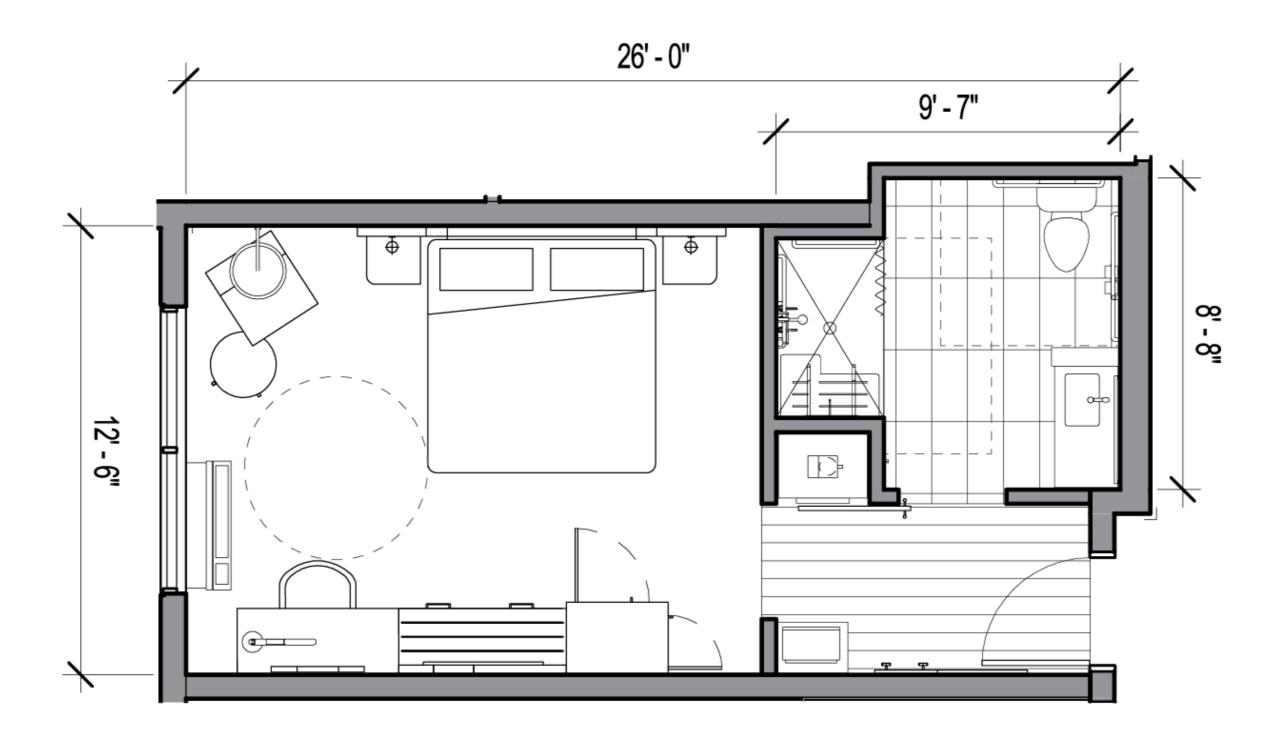
GUESTROOM FLOOR PLANS

KING SUITE



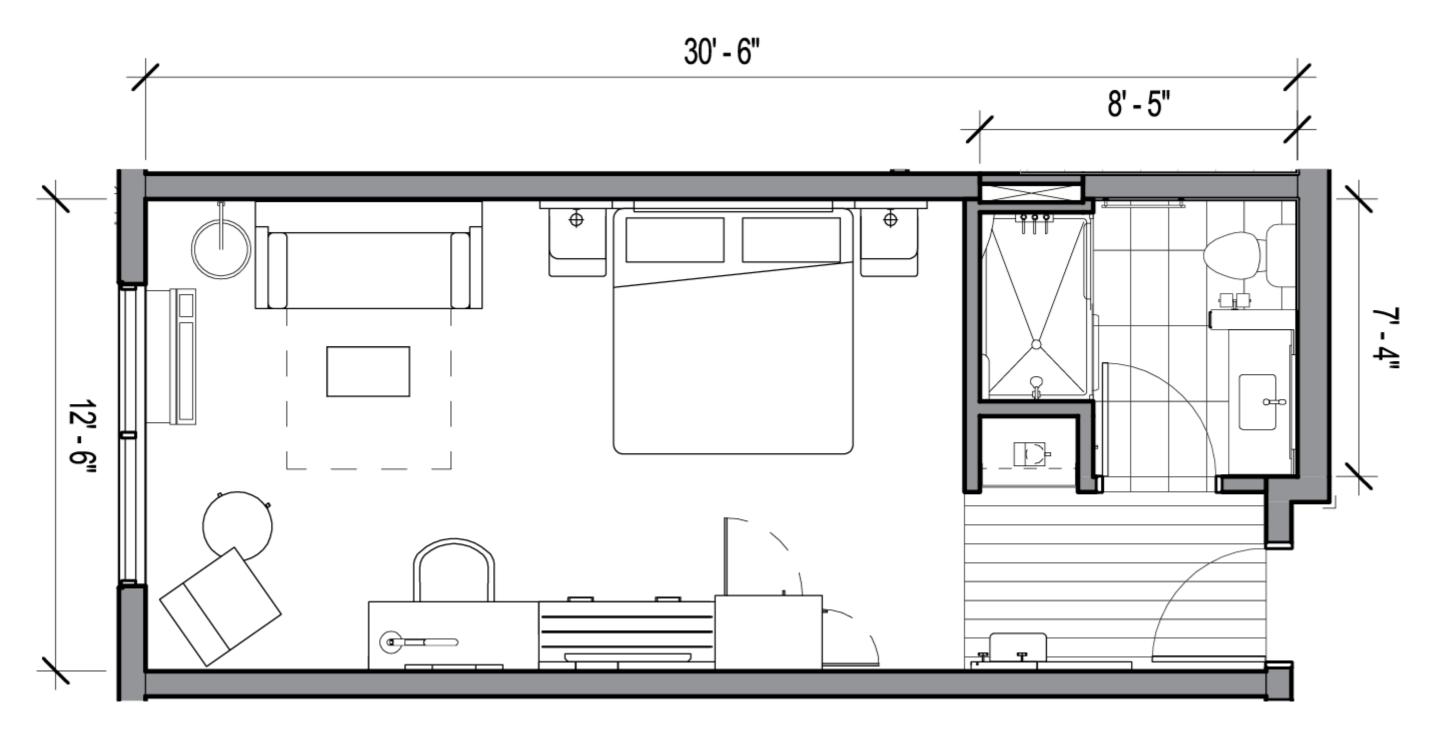
GUESTROOM FLOOR PLANS

KING ACCESSIBLE



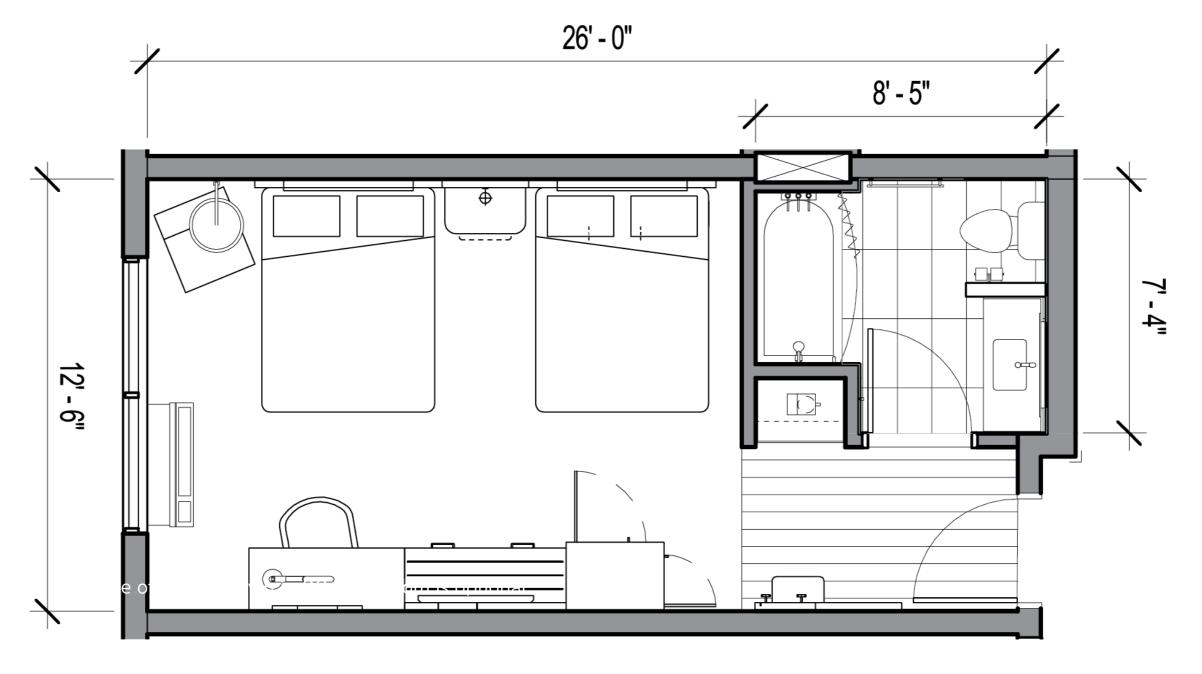
GUESTROOM FLOOR PLANS

KING SUITE ACCESSIBLE



GUESTROOM FLOOR PLANS

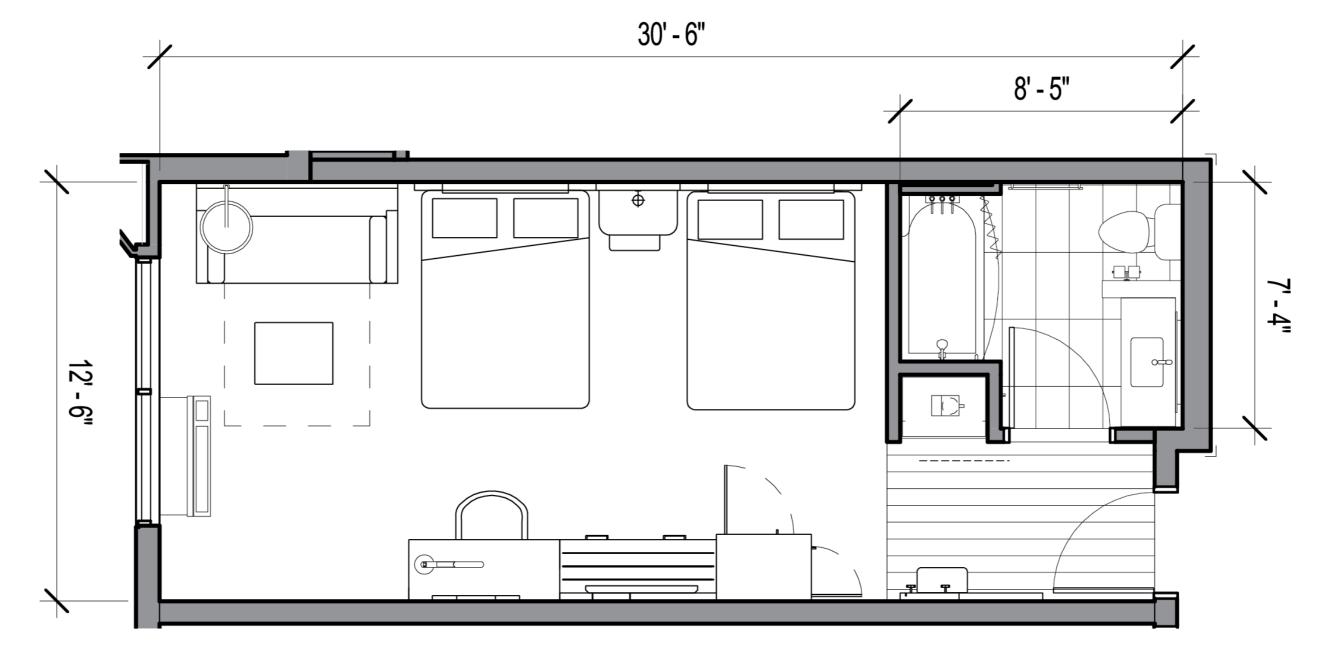
STANDARD DOUBLE QUEEN



^{*}Cube ottoman shown in QQ Guestroom is optional

GUESTROOM FLOOR PLANS

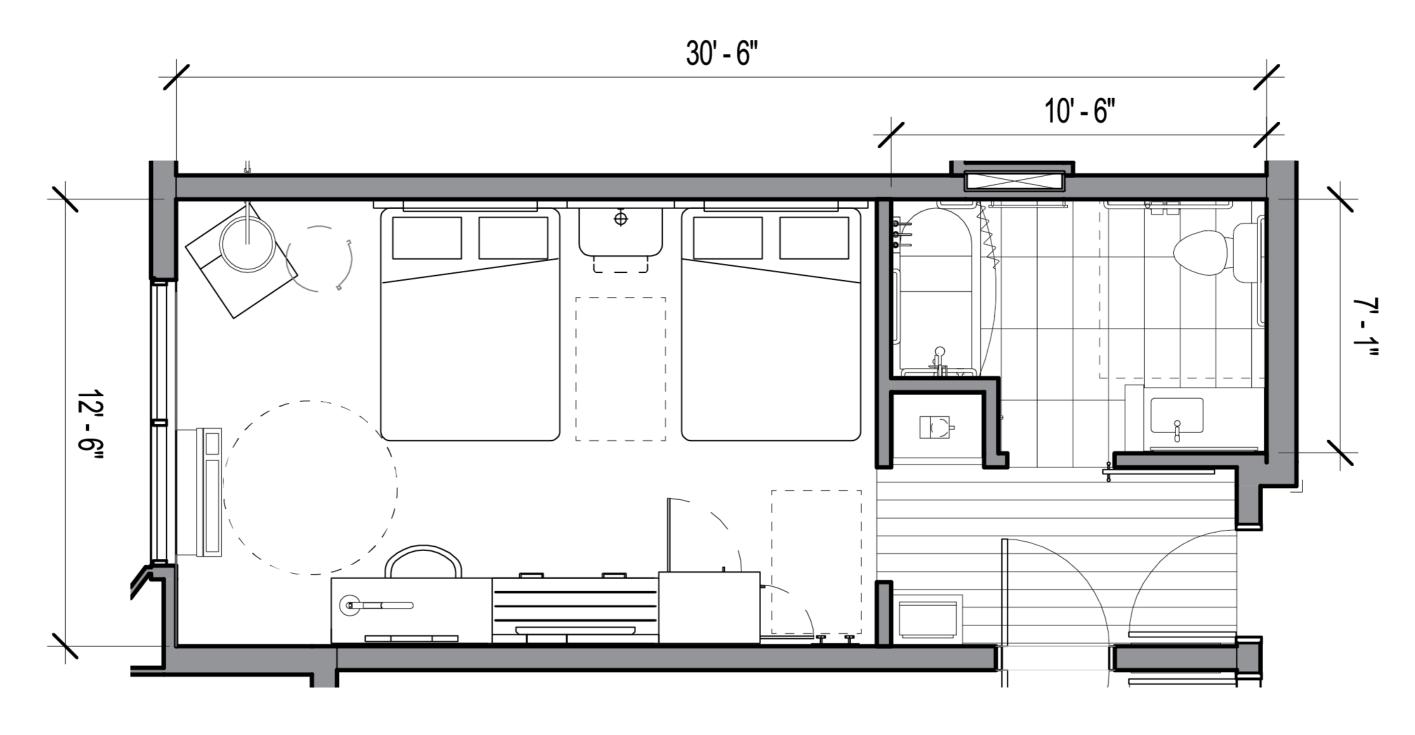
DOUBLE QUEEN SUITE



^{*}Cube ottoman shown in QQ Guestroom is optional

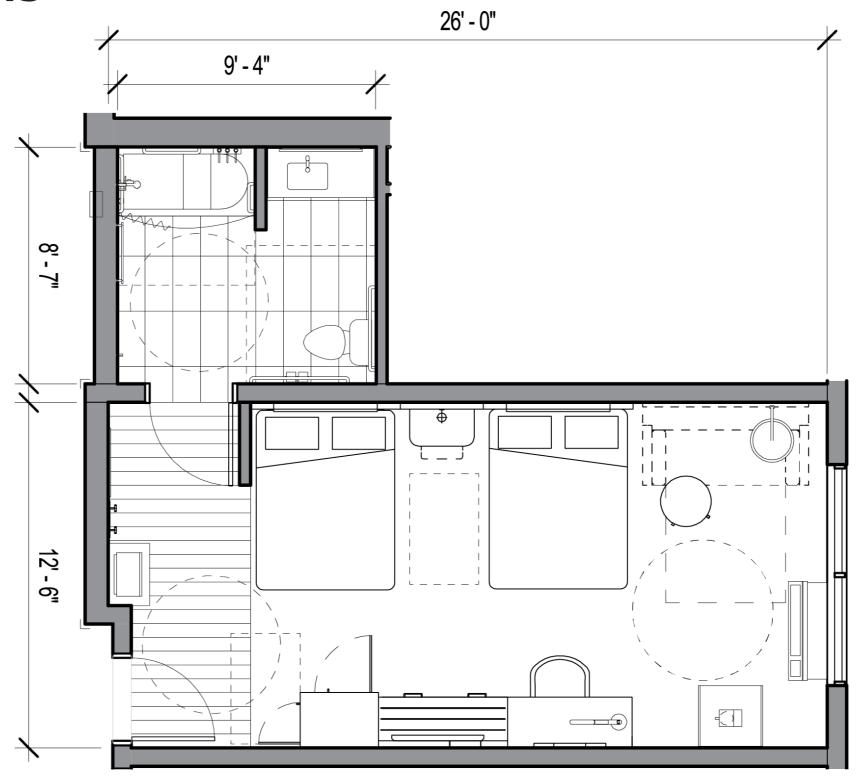
GUESTROOM FLOOR PLANS

DOUBLE QUEEN ACCESSIBLE



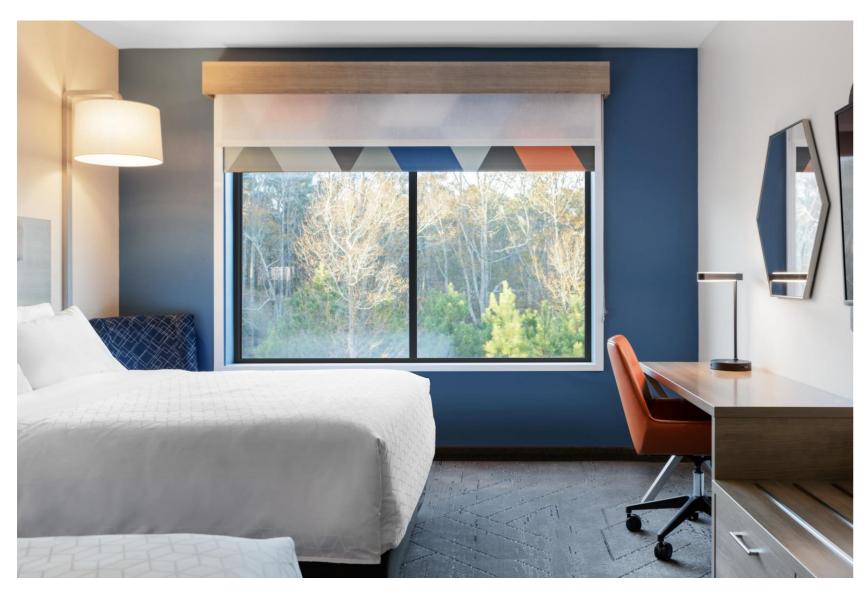
GUESTROOM FLOOR PLANS

DOUBLE QUEEN ACCESSIBLE 2-BAY



Holiday Inn Express® **Prototype Book**Guest Room- 53

GUESTROOM PREVIEW





ORANGE ACCENT GOLD ACCENT

Holiday Inn Express® **Design Guide**Appendix - 54

OWNERS FLEX CHOICES

Owner's choice, based on the options as outlined

Exterior

- 2 paint scheme options (Warm & Cool)
- Outdoor patio is optional; where provided, brand-specified furniture is required

Check-in

- Check-in pods / island / peninsula may be purchased through brand-specified suppliers or built as millwork; must adhere to brand-specified finishes and design intent
- Pass-through drawers behind reception is recommended, but not required

Business Center

- 1 or more computer stations
- RENOVATION ONLY desk may be purchased through brand-specified FF&E supplier or built as millwork; must adhere to brand-specified finishes & design intent

Lobby

- Porcelain tile may be purchased through brand-specified supplier or local supplier using brand design & technical specs
- Brand-specified carpet broadloom or carpet tile available (also at check-in)
- Wall finishes available vinyl wallcovering & paint (exceptions: graphic wallcoverings - regional map, and digital information wall are required)
- The following items are recommended, but not required: TV at columns, TV and bench at digital information wall, roller sheers

Flex Meeting Space

- Brand-specified carpet broadloom or carpet tile available
- Wall finishes available vinyl wallcovering & paint
- 2 brand-specified options for console table – with and without storage

Great Room

- Porcelain tile may be purchased through brand-specified supplier or local supplier using brand design & technical specs
- Window roller sheers are recommended, but not required
- RENOVATION ONLY ceiling at TV feature wall may be executed as wood, wood laminate, or painted to match wood laminate
- RENOVATION ONLY recessed cans recommended for coffers, but decorative fixtures may also be submitted for IHG approval

Breakfast Bar

- Porcelain tile may be purchased through brand-specified supplier or local supplier using brand design & technical specs
- Door enclosures may be pocket or barn style (millwork item)

Holiday Inn Express® **Design Guide**

OWNERS FLEX CHOICES

Owner's choice, based on the options as outlined

Recreation

- Wall finishes available vinyl wallcovering & paint (exception: brandspecified fitness center graphic wallcovering is required)
- Brand-specified towel storage or custom built-in storage permitted
- Porcelain tile at the pool may be purchased through brand-specified supplier or local supplier using brand design & technical specs

Back of House

 Brand-specified finishes or custom; must coordinate with public area if visible to guests

Corridors

- Brand-specified carpet broadloom or carpet tile available
- Wall finishes available vinyl wallcovering & paint (exception: brand-specified wall finishes must be used in elevator lobbies)

Guest Bathroom

- Vanity and countertop may be purchased through brand-specified suppliers or built as millwork; must adhere to brandspecified finishes and design intent
- Porcelain tile may be purchased through brand-specified supplier or local supplier using brand design & technical specs
- May provide the following as brandspecified or similar product: faucet, shower trim kit (shower head remains required as brand-specified), grab bar, towel bar & hook, and toilet paper holder

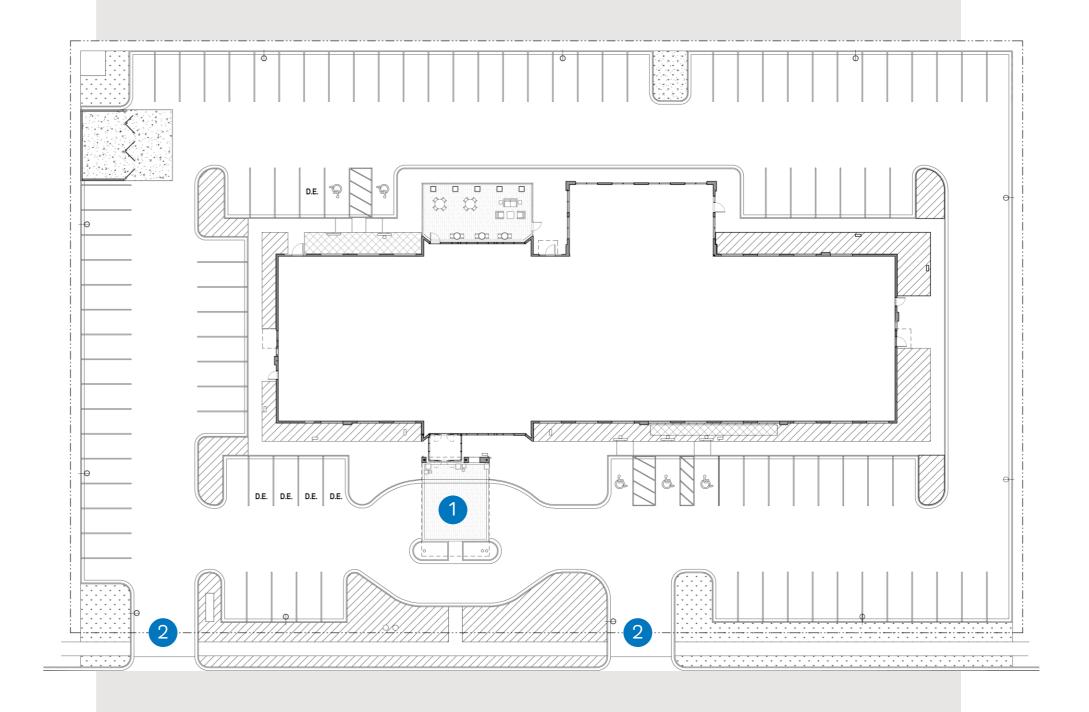
Guest Room

- Orange or yellow accent for task chair vinyl and black-out roller shade
- 2 artwork options to coordinate with accent colors
- Refreshment zone shelves (laminate & quartz) may be purchased through brand-specified suppliers or built as millwork; must adhere to brand-specified finishes and design intent
- Light at microwave shelf is recommended, but not required
- Entry flooring may be LVT or porcelain tile; porcelain tile may be purchased through brand-specified supplier or local supplier using brand design & technical specs
- Brand-specified carpet broadloom or carpet tile available
- Wall finishes available vinyl wallcovering or paint
- Side table recommended, but not required (exception: where accessible suites require side table in lieu of coffee table)

EXTERIOR SITE PLAN

- Porte Cochere provides coverage for guests during arrival
- Multiple site entrances make arrival and departure convenient for guests

Size of Site	1.69 acres
Gross Building Area	57,922
Number of Floors	4
Total Room Count	104
Gross Building Area per Key	557
Parking Spaces	104
Pool	Indoor



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EXTERIOR

Color Scheme Examples

Refer to the **Exterior Colors guide** found on IHG® Design Connect for brand design details.









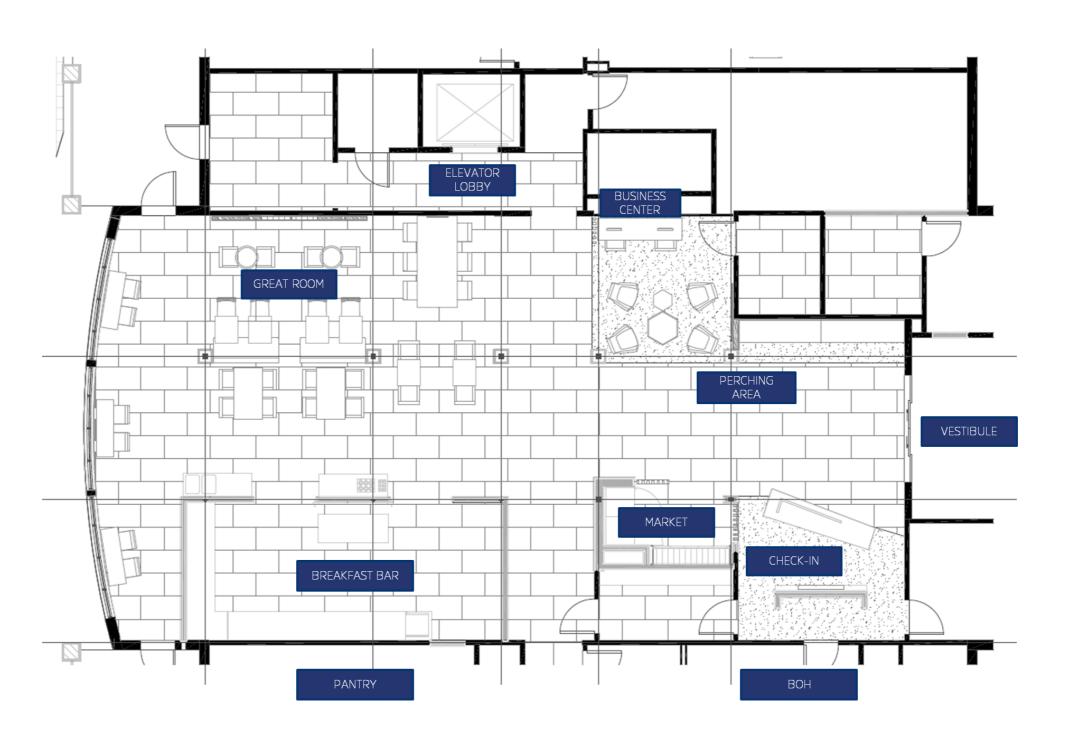




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RENOVATION FLOOR PLAN

Prototypical Gen-2 to Formula Blue 2.0



FOR MORE INFORMATION

VISIT DESIGN CONNECT AT <u>WWW.IHGDESIGNCONNECT.COM</u>



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