

PROPOSAL

READY 24H SECURITY SERVICES



INTRODUCTION



Ready 24h Security Services is a local security contract company. We have a management support staff that would rival a company with double the number of security officers. Our corporate headquarters is within the LA area, allowing our owner and top-level managers to be immediately available to address concerns and resolve problems as they occur. As you will see as you read this proposal, we are innovative and aggressive in our attempts to obtain the goals we have defined and are always seeking further knowledge and challenges. We strive for absolute professionalism in everything we do and want to show every client the necessary options for their security needs. Understanding exactly what is required is our speciality and stationing our best-qualified officers to fit your individual needs is our goal.



24-HOUR SERVICES ▶



- ▶ Security officers shall perform their duties in an efficient, conscientious manner and shall be courteous and respectful to all persons on the property.
- ▶ Security officers shall be responsible for continually patrolling the exterior and interior of the property.
- ▶ Security officers shall be the agents of the property owner.
- ▶ Security officers are intended to serve as a visual and physical deterrent to crime, respond to calls for assistance and are to call for police or other emergency response agencies as circumstances warrant.
- ▶ Security officers become the eyes and ears of management and are the ambassadors of goodwill to all they come in contact with. Entrances, exits and parking facilities are monitored carefully.
- ▶ All incidents, suspicious or unusual will be reported to the appropriate authorities and documented by written incident report. The incident reports are entered into the system for easy recovery.



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24-HOUR SUPERVISION



SUPERVISOR'S TRAIN, COUNSEL, INSPECT AND EVALUATE

It is when the officer reaches his assignment that supervision becomes such an important factor. Ready 24h Security supervisors train, counsel, inspect, evaluate and when necessary discipline officers on site. They also act as a liaison between the officers and the owners. Each supervisor is assigned to a specific sector, which is comprised of a group of client posts so he can come to know will the officers scheduled on these sites. In this way they provide a support system for the security officer and the owners.

SHIFT OR PROJECT SUPERVISOR - A PIVOTAL POSITION

It is recognized that the sector or project supervisor is a pivotal position. We feel that the inspections each shift of each officer is in fact more opportunities to train. The inspection is the time for the supervisor to query each officer on specific duties being performed and makes adjustments if necessary. Supervisors also utilize more formal training task sheets during inspections to test the officer's knowledge and execution of a specific duty.

24-HOUR MANAGEMENT ►

Effective & Creative Management

It is an often quoted at Ready 24h Security that the fundamental key to our business success is our effective and creative management. Through policies and procedures, staff managers must have the ability to lead and formulate a company environment where each employee's internal motivation can flourish. Management understands that in order to provide total quality service to you we must provide total quality support to our employees.

Ready 24h's Solid Reputation

Ready 24h Security enjoys an excellent reputation throughout the metropolitan Los Angeles area. Ready 24h Security services some of Los Angeles' most prestigious firms. We are very proud of all our clients and will be delighted and proud to add you to that list.



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Mission Statement - Ready 24h Security is a team, with every person in the company a player who is expected and needed to perform to their fullest capacity. Ready 24h Security's objective is to make a fair profit, achieve sales and budgeting goals, while at the same time, remaining committed to quality service and strengthening the connection between its employees and clients

Capability Statement Ready 24h Security has grown to the extent where it can compete successfully for a contract of any size. A smaller company would not have the flexibility, quality of training and ability to offer such a wide range of services. The national companies tend to be less efficient and do not have the responsiveness and personal commitment as our locally owned company. We offer the best of both worlds.

Motivation Team Spirit and Commitment

Ready 24h Security of today is made up of motivated individuals filled with team spirit, proud of the reputation we've earned through our commitment to total customer satisfaction and living up to our motto: Security - Reliability - Efficiency.

Management Systems Proven management systems are ready to handle up to twice the current business volume without significant changes, leaving a large unused capacity waiting to be filled. When you call us anytime of day, you have the option of speaking directly to any member of our company's supervisory, management or executive staff. There is always a manager on duty, 24-hours a day, every day. The dispatcher can page or patch you to a manager or supervisor anytime. All managers are required to check their voicemail at all times including on their time off.

Security Awareness

Bulletins Ready 24h Security routinely provides its clients with security awareness bulletins and other information that might be needed to make informed security decisions. Our top-level executives and managers lecture on security issues at meetings set up with client personnel.

The Future is Now As

Ready 24h Security turns now to the future, it is more important than ever that commitment to quality remain alive in every manager for all employees to observe and learn from. An honest, open communication between both clients, company, employees and management is an essential part of this philosophy and is encouraged and practiced by everyone.



24-HOUR TRAINING ▶

Real Life Training

Training is a vital determinant in ensuring effective job performance. Training is of the highest priority to Ready 24h Security and a large portion of corporate resources are spent providing continuous training.

Management Training

Ready 24h Security's own in-house training program is certified by the state. Every officer is required to attend a pre-assigned training session and pass a 65-question examinaion prior to employment. Training includes training sessions with managers, supervisors and instructors.

Training Curriculum

Training consists of an orientation, classes on legal authority, security officer authority, elements and mechanics of arrest, rules of evidence, search and seizure, crime scene protection, courtroom procedures, self defense, company policies and procedures, public relations, report writing, patrol methods, first aid and communications.



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24-HOUR UNIFORMS ►

Uniforms and Wardrobe

Ready 24h routinely issues each security officer a uniform wardrobe and equipment consisting of the following:

- A military service type uniform with short sleeve shirts summer and long sleeve shirts for winter.
 - Personal ID card with barcode
- Trousers for men and skirts for women
 - Belt with garrison brass buckle
- Lightweight jacket with patches
 - Winter jacket with patches
- Bright yellow raingear with security identification
 - Officer's pocket manual and whistle
 - Flashlight with batteries and belt holder
- Security officer insignias and shoulder patches
 - Pocket notebook
 - Radio case
 - Key strap with flap
 - Gloves
- Special request uniforms also available

Inspections are performed by supervisors to insure officers are in complete uniform



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24-HOUR SIGNAGE ▶



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Ready 24h Security uses signs to insure that the message is being passed on to the any trespasser that unwanted trespassers will be identified and prosecuted to the full extent of the law, thus serving as a deterrent. Ready 24h Security provides signs posted throughout your facility to project a security presence. We will set up barriers and provide signs. The signs may provide direction, convey specific information, and mention Trespassing Warning. Warning signs are required to meet specific requirements related to their reflectivity, design, and height of post to be visible to any intruders. presence at your facility.



24-HOUR PATROL

Ready 24h Security provides the following patrol services:

- Foot Patrol
- Walkway Patrol
- Carport Patrol
- 911 Emergency Reporting
- 24 Hr Field Supervision
- Patrol Cars • Security Trailers
- Alarmed Response
- Crime Reports
- Daily Activity Reports
- Incident Reports
- On -Site Guards
- 24 Hr Dispatch

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24-HOUR GUARD TOUR SYSTEM

Ready 24h Security will provide a GS3000 Patrol Guard Tour System better known as the Detex System if a client requests for patrol tracking. The GS3000 Patrol Guard Tour System features the latest in memory chip technology and comes in an extremely durable handheld scanning device format.

The remote scanner records date, time and tag ID when brought into contact with a button tag. The Patrol Management software system allows for downloadable generated reports, which can be printed or exported to MS Word/Excel, PDF, JPG and much more. Upon request, reports can be made accessible to clients. Office personnel can send reports to the client thus making sure that the client is aware and at ease that the patrols are being carried out during each guards' daily shift



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24-HOUR TECHNOLOGY

Ready 24h Security offers the best and latest technology to ensure the Officers presence in addition to assuring the clients peace of mind by providing accurate time reporting and billing.,

The ideal, rugged & portable Time Clock Scanner used at remote locations

The Time Clock records the officer's time and attendance and tracks the officers patrol times. The Time Clock Scanner is made of top graded iron, is built for outdoor use, and is mainly designed for outdoor use at fixed post sites lasting more than one week. Officers use these small, rugged key fobs to clock in and out on the Time Clocks. The key fobs track individual officers and their cost codes. The green key tab is used for mandatory hourly check-ins. The Officers' time and attendance is thus Recorded and will be 100% accurate down to the minute. This system is specifically designed for accurate billing/site attendance tracker!





24-HOUR COST OF SERVICE

SPECIFICATIONS	SPECIFICATIONS	NOTE
UNARMED OFFICER - QUOTE #1 Mon-Sun - Hours to be determined per day (7 Days a Week) See sample breakdown below*	\$17.50 Per Hour	N/A
UNARMED OFFICER - QUOTE #2 Mon-Sun - Hours to be determined per day (5 Days a Week) See sample breakdown below*	\$18.75 Per Hour	N/A
PATROL OFFICER Mon-Sun - Hours to be determined per day (7 Days a Week) See sample breakdown below*	\$17.50 Per Stop	N/A

PAY RATE DESCRIPTION	RATE
State Licensed UNARMED OFFICER pay rate	\$13.25/hR.
State/Federal Taxes (FICA, SUTA, BUTA & Unemployment	\$2.36/Hr.
Workers Compensation Insurance	\$.95/Hr.
Liability Insurance & Trust Bond	\$.54/Hr.
Employee Health Coverage	\$.20/Hr.
Supplies, Uniforms, Maintenance,	No Charge
Operations, Signage and Equipment which include:	No Charge
Radios, Phones, Motion Sensors & Time Clock	No Charge
Total Cost for ONE UNARMED OFFICER	\$17.30/Hr.
Total Cost for ONE ARMED OFFICER	\$25.00/Hr.

24-HOUR **CHOOSE US** ▶

Services are offered on a trial basis so you do not have to sign a long term contract. Ready 24h Security offers the most competitive rates in Southern California. Dispatch Center and Management Team access is 24 hours a day, 7 days a week. Highly trained officers licensed for CPR, first aid, pepper spray, baton and firearms permits who also have the power to arrest. Marked Patrol car and foot patrol services are available for total security coverage. Cellular phone and radio service is provided to our officers for instant connection to supervision and clients. Give us a chance to prove ourselves to you with a no-risk free trial offer. We will make you happy you did!



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