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# ASHVINDER CHOPRA

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Director of Operations | Executive Protection Specialist

Bonney Lake, WA 98391 ◆ (253) 205-7067 ◆ Ashwindersodhi11@gmail.com

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## ❖ PROFESSIONAL PROFILE ❖

Dynamic and results-oriented Director of Operations and Executive Protection Specialist with extensive experience leading large-scale security operations and managing protection for high-profile clients, executives, and government officials. Combines strong strategic leadership with hands-on field expertise in risk assessment, crisis management, and personnel development. Proven success in establishing efficient operational systems, directing multi-site teams, and coordinating complex security logistics across public and private sectors. Recognized for maintaining exceptional client trust, operational excellence, and professionalism under pressure.

## ❖ CORE COMPETENCIES ❖

Executive & VIP Protection ◆ Security Operations Management ◆ Risk Assessment & Mitigation ◆ Crisis & Emergency Management ◆ Tactical Analysis & Field Operations ◆ Recruitment & Personnel Training ◆ Contract Negotiations ◆ Incident Response & Investigations ◆ Team Leadership & Staff Development

## ❖ PROFESSIONAL EXPERIENCE ❖

### Director of Operations

*Markham Investigation & Protection* | Seattle, WA | April 2022 - Present

- Lead company-wide operational strategies and daily supervision of personnel to ensure top-tier security and customer satisfaction across all active contracts.
- Oversee contract negotiations, compliance standards, and resource allocation across multiple high-value accounts.
- Spearhead recruitment initiatives, advanced training programs, and leadership development for security personnel.
- Enhance operational efficiency and staff performance through strategic process improvements and organizational culture initiatives.
- Maintain critical partnerships with law enforcement agencies and high-profile clients for coordinated protective coverage.

***Notable Achievements:***

- Provide personal protection for WA Attorney General Nick Brown (only private EP agent in state authorized on AG's security team), Congresswoman Emily Randall, CEO of Mastercard Michael Miebach, The Consulate of India, and Bollywood Singer Shreya Ghoshal.
- Led protective logistics for Seattle's All-Star Games and other major high-profile events.

## **Director of Security**

*Seattle's Top Security* | Auburn, WA | March 2021 - January 2022

- Designed and implemented comprehensive security policies and systems to protect organizational assets and personnel.
- Directed a team of security professionals, identifying critical vulnerabilities and enforcing effective security controls.
- Collaborated with IT, HR, and legal departments to align security strategies with regulatory compliance requirements.
- Conducted thorough security audits and developed incident response frameworks to strengthen organizational defense posture.

## **Lead Public Safety Dispatcher**

*Phoenix Protection Corp - Sound Transit* | WA | January 2020 - April 2022

- Managed public safety dispatch operations coordinating law enforcement, fire services, and emergency medical response.
- Maintained composure under high-pressure situations, providing calm and effective coordination during critical emergencies.
- Oversaw data management, criminal record verification, and digital case tracking to support law enforcement operations.

## **Security Specialist**

*Allied Universal - Amazon* | WA | October 2018 - January 2020

- Conducted comprehensive site security assessments and developed targeted risk mitigation strategies.
- Designed and reviewed technical security system specifications for large-scale facilities.
- Recommended procedural and technological improvements to enhance overall security infrastructure.

## **Customer Service & Supply Chain Management Representative**

*T.W. Services - Safeway* | WA | January 2017 - March 2019

- Coordinated with planning and supply chain teams to forecast and manage optimal inventory flow.

- Established key performance metrics to track and continuously improve operational efficiency.
- Optimized logistics processes to enhance service quality while reducing operational waste.

## ❖ EDUCATION ❖

**Bachelor's Degree in Aeronautical Science** | Green River College, Auburn, WA

**Associate's Degree in Aviation Management** | Green River College, Auburn, WA

## ❖ PROFESSIONAL CERTIFICATIONS ❖

Licensed Security Professional ◆ Certified Security Trainer ◆ 22+ FEMA Certifications ◆  
First Aid & CPR Certified ◆ MOAB Certified ◆ Hand-to-Hand Combat Instructor ◆  
Defensive Tactics & Crisis Response Training

## ❖ ADDITIONAL EXPERIENCE ❖

**Combat Instructor** | West Coast Fight Team

Highly skilled kickboxing and boxing instructor specializing in physical conditioning, tactical defense techniques, and situational awareness training.

## ❖ LANGUAGES ❖

English ◆ Hindi ◆ Urdu ◆ Punjabi ◆ Kashmiri