



Dr Laura Brass BSc ND
Naturopathic Doctor #1680
236 Avenue Rd. Suite 200
Toronto, ON, M5R 2J4

T: 416 922 2000
F: 416 922 2005
drlaurabrass.com

DR. BRASS'S POLICY AGREEMENT

This form must be read and submitted by all patients as validation of understanding of the office policies and procedures for patients of Dr. Laura Brass ND.

This form outlines the policies and procedures for patients of Dr. Laura Brass ND. By reading and agreeing to the following you are indicating that you understand our office policies, our privacy and collection of information policies and expectations of patients of our office. If you disagree, or have any concerns, please check NO and we will discuss this at your visit. Failure to agree with office policies may require patients to be referred for treatment elsewhere.

PRIVACY POLICY

Privacy of your personal information is an important part of our clinic while providing you with quality naturopathic care. We understand the importance of protecting your personal information. We are committed to collecting, using and disclosing your personal information responsibly. We will try to be as open and transparent as possible about the way we handle your personal information. In this clinic, Dr. Laura Brass ND acts as the Privacy Information Officer. All staff members who come in contact with your personal information are aware of the sensitive nature of the information that you have disclosed to us. They are trained in the appropriate use and protection of your information. Our privacy policy outlines what our Clinic is doing to ensure that (1) Only necessary information is collected about you (2) We only share your information with your consent (3) Storage, retention and destruction of your personal information complies with existing legislation and privacy protection protocols (4) Our privacy protocols comply with privacy legislation and standards of our regulatory body, the College of Naturopaths of Ontario.

I have read the above privacy policy

Yes

No

CANCELLATION POLICY

My time has been scheduled specifically for you. I allow one missed appointment per year. After that, visits that are not canceled within 24 hours are subject to the full visit fee. Cancellation fees will be billed as missed appointments and are not eligible for insurance claims. Cancellation fees can be paid by credit card at the time of cancellation, and invoices must be paid prior to booking subsequent appointments. The cancellation policy is exempt for emergencies.

I have read, understand and agree to the cancellation policy for Dr. Laura Brass ND

Yes

No



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CONSENT TO TREATMENT POLICY

By agreeing, you understand that by working with Dr. Laura Brass ND you will be fully informed regarding your treatment plan, possible side effects, expected outcomes and possible alternative treatments available. Dr. Laura Brass ND does not guarantee treatment results, and you have the ability to withdraw your consent to treatment at any time. You also acknowledge that you have the right to ask questions, and be involved in your treatment process. Our model is to provide patient-centred health care with informed decision making as a priority.

I have read the consent to treatment policy and understand I will be informed of the particular risks and benefits of my individual treatment plan.

Yes

No

FEE SCHEDULE

Initial Consult Comprehensive health assessment, physical exam, and detailed health plan	75 minutes	\$225
Follow-up Consult	30-45 minutes	\$125
Extended Consult For patients who require more time	60 minutes	\$175
Mini-visit or Phone Consult	15 minutes	\$65
Email Advice For complex email replies an additional charge may apply		\$25

We try to work with your budget and health care plan. We can tailor your health plan to fit your means.

I have read and agree to the fee schedule.

Yes

No



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PAYMENT FOR SERVICES

Payment for services is due at the end of each visit and a receipt will be given when payment is received. Please retain this receipt for your insurance or income tax claims, if applicable. Fees may be paid by debit, credit, or amex. Please note that refunds are not available for medical services rendered, including lab tests performed. Extended health benefit plans often offer coverage for naturopathic medicine. Plans and policies differ, so please check with your provider regarding your coverage and claim procedures.

I have read and agree to the policy on Payment for Services.

Yes

No

DISPENSARY AND NATURAL HEALTH PRODUCTS

Dr. Laura Brass ND may recommend that you take certain products as part of your treatment plan. She offers an in-office dispensary for your convenience. Please note however, that you are free to choose where you purchase the recommended products.

I agree with the policy on Dispensary and Natural Health Products.

Yes

No

Sign _____

Date / /
